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İŞKUR’S RESPONSE TO THE REFUGEE CRISIS

June 09, 2016
Structure of İŞKUR

- Institution for Providing Jobs and Employees is founded in 1946
- As a result of emerging needs and changing circumstances, in 2003 it is changed as İŞKUR and new services are rendered:
  - Unemployment Insurance Fund
  - Vocational Training Courses (Developed)
  - Sustainability Policies for the Crisis Period
- In 2011, Job and Vocational Counselling Service is enlarged and the staff of İŞKUR is increased from 3,000 to more than 8,000
- In May 2015, İŞKUR is elected as the president of WAPES for three years
- 540 staff in General Directorate
- 7,611 staff in Provincial Directorates
- Total 8,151 staff.
- 3,750 Job and Vocational Counsellors (JVC).
- 81 Provincial Directorates and 62 Service Centers more than 3000 Service Points
General Overview about Syrians

- Turkey has been implementing ‘open gate policy’ since 2011
- Turkey is hosting more than 2.7 million Syrians 3 million with other refugees, largest in the world.
- 274 thousand (%10) reside in 26 camps in ten provinces near the border, others outside (free medical and education services are provided)
- As Feb. 2016 Turkey has spent more than 10 billion US Dollar for the refugees, on the contrary international donation is around 455 million US Dollar.
VI - Economy and Labour Force Working Group

Number of Syrians under Temporary Protection by Provinces

Provinces
Syrian Population

0 - 1,000
1,000 - 10,000
10,000 - 50,000
50,000 - 100,000
100,000 - 300,000
300,000 - 400,000
Ratio of Syrians Under Temporary Protection to the Province Population

Provinces
Percentage

- % 0 - 1
- % 1 - 2
- % 2 - 5
- % 5 - 10
- % 10 - 30
- % 30 - 50
- % 50 - 80
- % 80 - 100
➢ The percentage of male refugees (%53) slightly higher than females.

➢ They are relatively young, %50 of the total is under the age of 19.

➢ Illiteracy rate is around %33 but this ratio seems to be higher

➢ Only % 2 has university degree
Age groups of Syrian Refugees

- Age 0-4: 13.16%
- Age 5-19: 36.11%
- Age 20-34: 29.37%
- Age 35-59: 18.10%
- Age 60-79: 2.97%
- Age 80+: 0.30%
Working Groups under the Coordination of Prime Ministry

- Humanitarian Assistance
- Education
- Social Support and Cohesion
- Municipal Infrastructure and Superstructure
- Labourforce and Economy
**Coordinator:** İŞKUR

**Objective:** Increasing the employability of Syrians under Temporary Protection Status by forming their labour force maps, providing them with ALMPs in the framework of labour market needs and delivering trainings to improve their entrepreneurship.
ACTION PLAN PREPARED BY THE LABOURFORCE AND ECONOMY WORKING GROUP
Objective 1: Identifying vocational skills of Syrians and matching them to the labour market

- Developing a profiling system to measure the current skills level and readiness to enter the labour market
- Providing counselling and support on seeking employment
- Increasing employability by providing ALMP’s such as vocational training, on the job training and entrepreneurship programs.
- Provision of technical and employment-related Turkish language training
Objective 2: Improving the potential of Syrians to engage in entrepreneurship activities

- Assess the entrepreneurial potential among Syrians
- Provision of entrepreneurship grants
- Low-interest loans and credit scheme to support the establishment of SMEs
- Collection and administration of grants for NGOs to provide support in enhancing the employability of vulnerable and disadvantaged groups
- Provide support to those Syrian businesses established by way of partnerships with Turkish nationals.
Objective 3: Enhancing the capacity of institutions providing employment-related services to Syrians

- Enhance the capacity of the Turkish Labour Agency (ISKUR)
- Translation of the Web page of the Turkish Labor Agency (İŞKUR) into Arabic and development of mobile application
- Improving the GÖÇ-NET system within the framework of the needs of the related stakeholders
- Prepare the secondary legislation related to the granting of work permits to Syrians and increasing the capacity of service providers.
- Enhancing the capacity of personnel at local İŞKUR with respect to regulations and procedures related to work permits for Syrians
- Employing Arabic-speaking experts to support 170 phone lines at the ALO, with the aim of providing information to the Syrians
- Employment of Arabic-speaking experts at the Ministry of Labour and Social Security
Objective 4: Conducting studies for raising awareness concerning the services provided for the Syrians and the prevention of informal employment

- Production of training materials in Turkish/English/Arabic about the importance of social security and combatting informal employment
- Prepare guidelines in Turkish, English and Arabica about establishing businesses; provide consultancy services occupational health and safety related obligations, social security, etc for Syrians wanting to establish a business; and provide start-ups with financial support.
- Arranging information meetings for the NGOs, in particular the Chambers of Industry and Commerce, on the procedure to be followed for the granting of work permits to Syrians.
Thank you for your attention!
Please contact us...

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