



AMSEP WAPES AMSPE



# Integration of refugees into the labour market

Oslo, Norway  
15 – 16 November 2017

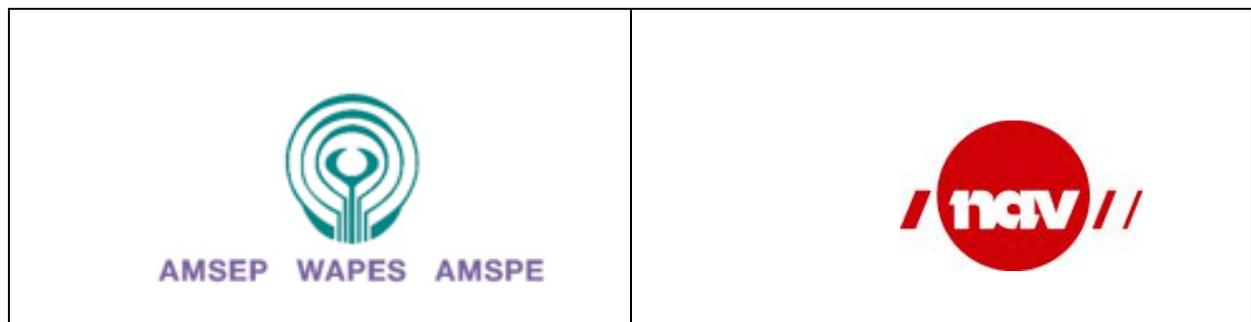
## Programme

Version 11/10/2017

This event could be partially recorded. With your registration you agree to be recorded (image or voice), published and/or broadcast on [www.wapes.org](http://www.wapes.org).

**World Association of Public Employment Services**  
**Association Mondiale des Services d'Emploi Publics**  
**Asociación Mundial de los Servicios Públicos de Empleo**

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## ***Introduction***

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In recent years Europe has experienced the greatest mass movement of people since the Second World War.

More than 1 million refugees and migrants have arrived in Europe.

The EU has agreed on a range of measures to deal with the crisis. These include trying to resolve the root causes of the crisis as well as greatly increasing aid to people in need of humanitarian assistance both inside and outside the EU.

Our countries are acting on different fronts: from reforming the asylum system to strengthening border security, making the return policy more efficient and promoting the integration of refugees.

This integration of refugees and asylum seekers needs quicker administrative procedures, swift access to basic pre-conditions (such as housing and healthcare) and to the labour market, facilitated recognition of foreign qualifications, as well as education and training.

This will not happen without considerable efforts.

All the institutions take care of this crucial topic:

The Mutual Learning Programme under the European Employment Strategy includes a range of activities to support, coordinate and encourage mutual learning between EU Member States. Within this framework the European Commission organizes events on the topic of integration and inclusion of refugees and asylum seekers.

In June 2016, the PES Network adopted Key Considerations on labour market integration of refugees with a presentation of interesting PES practices from Network members. The PES Network stresses the need for early work practice combining work and language training and for creating labour market 'fast tracks' for work-ready or highly skilled asylum seekers and refugees.

Our PESes are involved in this global process as key stakeholders and have important roles at the forefront of this challenge.

At the heart of the refugee crisis, Arbetsförmedlingen, the Swedish PES hosted a conference about this topic in collaboration with Germany and Austria.

Many best practices were presented and it's time now to review the situation, to analyze the actions, to discuss new ones with PES' representatives involved in this work.

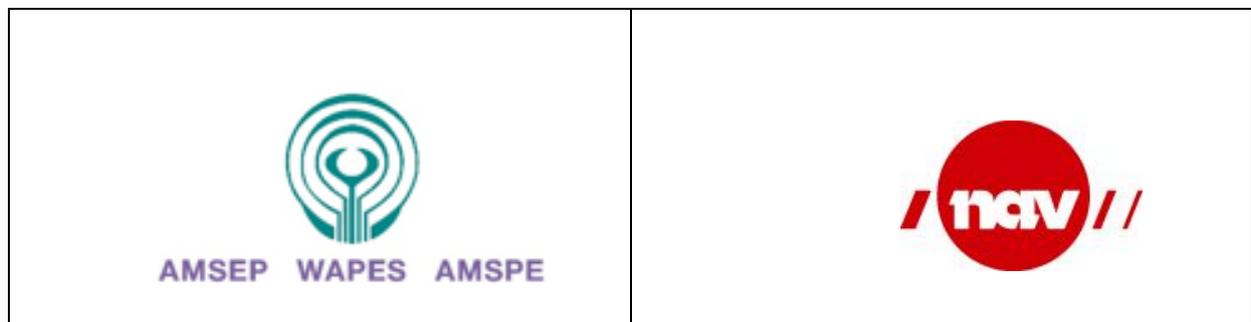
It's the reason why NAV, the Norwegian Labour and Welfare Administration is delighted to organize this conference to share best practices with other Public Employment Services.

## ***Conference structure***

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The conference will be focused on the themes of integration of refugees into the labour market. The aim is to give a good overview of today's refugee situation, discuss important elements in the integration process, as well as give insight and showcase measures into ways of dealing with this from a PES point of view.

The conference will run in plenary sessions throughout the two days.



### **Target audience**

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- ✓ WAPES representatives, PES member's representatives
- ✓ National policy makers in the field of employment (representatives of responsible ministries)
- ✓ Representatives of international organisations and NGOs

### **Conference objectives**

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- ✓ Exchange of best practices in Integration of refugees among WAPES member countries
- ✓ Awareness raising on integration of refugees in the labour market

### **Expected conference results**

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- ✓ Good practice among WAPES member countries is exchanged.
- ✓ Transfer of knowledge and experience from countries that implement the programme to other WAPES member countries
- ✓ The multi-stakeholder partnership approach is structured.
- ✓ A reflection at the national and international level on this topic.

### **Expected benefits for WAPES network**

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- ✓ Improving knowledge, strategies and policy tools of public employment services through the exchange of experiences among WAPES members
- ✓ Encouraging communication and enriching reflection with potential partners with the aim of developing initiatives for further improvements in this field
- ✓ Raising awareness among WAPES members on the importance of promoting partnership as a key element of national and international development processes

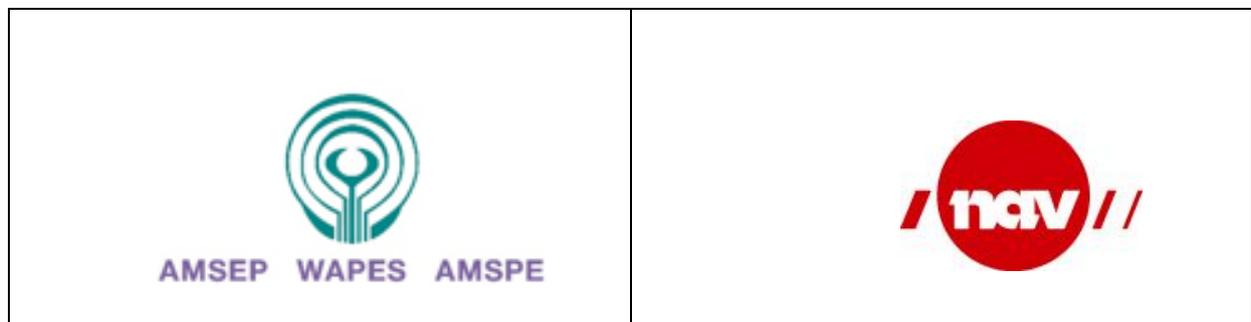
### **Programme**

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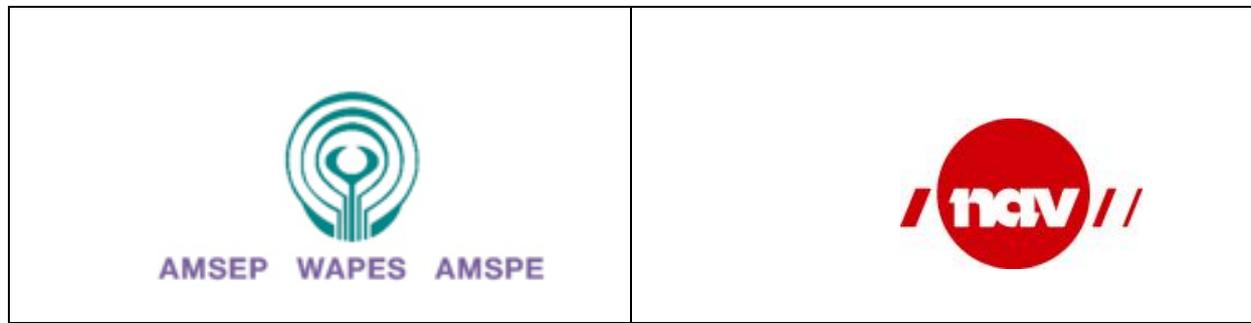
**Working language:** English

**Venue:** Radisson Blu Scandinavia Hotel, Holbergs plass, Oslo

<b>Wednesday 15 November 2017</b>	
<b>12:00</b>	Lunch with WAPES Board members
<b>12:45</b>	Opening remarks Master of Ceremony: <ul style="list-style-type: none"> <li>• <b>Cafer UZUNKAYA</b>, President of WAPES, Turkey, Iskur</li> <li>• <b>Annie GAUVIN</b>, Vice-Présidency Europe, Pôle emploi</li> <li>• <b>xxxxxxx</b>, Norway representative</li> </ul>



<b>13:15</b>	<p>Overview of refugees situation today – with special focus on Europe/surrounding/relevant countries</p> <ul style="list-style-type: none"> <li>• <b>Pal NESSE</b>, Norwegian Refugee Council</li> <li>• <b>Marina MANKE</b>, International Organisation of Migration, Geneva, Switzerland (to be confirmed)</li> </ul>
<b>13:50</b>	<p>Comparative analysis of integration in selected countries in Europe</p> <ul style="list-style-type: none"> <li>• <b>Thomas LIEBIG</b>, OECD (Organisation for European Economic Co-operation)</li> </ul>
<b>14:30</b>	Coffee break
<b>14:45</b>	<p>Panel led by Thomas LIEBIG, OECD Representatives from selected countries will present and discuss about the integration into the labour market for refugees</p> <ul style="list-style-type: none"> <li>• <b>Germany</b> (tbc)</li> <li>• <b>Canada</b>, (Ms Louisa Taylor, Refugees 613)</li> <li>• <b>Norway</b> (Mr. Kristian Tronstad, Norwegian Institute of Urban and Regional Research)</li> </ul>
<b>15:45</b>	<p>What is integration on labour market really about?</p> <p>Presentation of working paper “Labour Market Integration of Refugees” adopted by the European Network of Public Employment Services” <b>Haakon HERTZBERG</b>, Head of Politics unit, Directorate of Labour and Welfare, NAV, Norway</p>
<b>16:15</b>	Coffee break
<b>16:45</b>	Successful Labour Market Integration, one example
<b>17:30</b>	End of today
	Dinner
<b>Thursday 16 November</b>	
<b>09:00</b>	Sum up from 15 November sessions
<b>09:10</b>	<p>The PES-role in the integration process</p> <p>The importance of sustainable integration.</p>



	<p>Why is the PES role so important?</p> <ul style="list-style-type: none"> <li>• <b>Annika SUNDEN</b>, Arbetsformedlingen, Sweden</li> </ul>
<b>9:40</b>	<p>The necessity of flexible approaches Release of new report "Evaluation of the introduction programme for immigrants in the Nordic countries"</p> <ul style="list-style-type: none"> <li>• <b>Anne BRITT DJUVE</b>, Senior Researcher at FAFO – Institute for Applied Social Science, Oslo-Norway</li> </ul>
<b>10:10</b>	Coffee break
<b>10:30</b>	<p>Working together for Labour Market Integration – How can we learn from each other?</p> <p>Examples of successful cooperation between Public Employment Services and their Partners</p> <p><b>xxxxxxx</b></p>
<b>11:15</b>	<p>Innovations in tools to ease refugees integration: smart moves</p> <p>Presentations of initiatives from integration work – e.g.municipality, regions</p>
<b>12:00</b>	Coffee break
<b>12:20</b>	<p>Talking to employers – presentations by employers and following conversation about integration</p> <p>Conversation led by <b>Mr Kristian TRONSTAD</b>, Researcher, Norwegian Institute of Urban and Regional Research NIBR</p>
<b>13:20</b>	<p>Wrapping up and conclusions: Talking about the role of integration work for WAPES, the Public Employment Services, the EU</p> <ul style="list-style-type: none"> <li>• <b>Annie GAUVIN</b>, Vice-Presidency Europe, Pôle emploi, France</li> </ul>
<b>13:45</b>	Lunch and departure