



AMSEP WAPES AMSPE



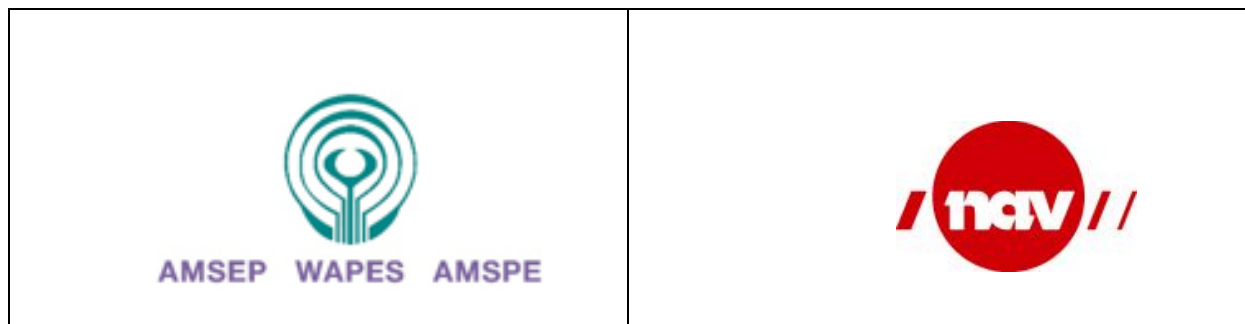
Integration of refugees into the labour market

Oslo, Norway
15 – 16 November 2017

Programme

This event could be partially recorded. With your registration you agree to be recorded (image or voice), published and/or broadcast on www.wapes.org.

World Association of Public Employment Services
Association Mondiale des Services d'Emploi Publics
Asociación Mundial de los Servicios Públicos de Empleo



Introduction

In recent years, Europe has experienced the greatest mass movement of people since the Second World War.

More than 1 million refugees and migrants arrived in Europe.

The EU has agreed on a range of measures to deal with this crisis. These include trying to resolve the root causes of the crisis as well as greatly increasing aid to people in need of humanitarian assistance both inside and outside the EU.

Our countries are acting on different fronts: from reforming the asylum system to strengthening border security, making the return policy more efficient and promoting the integration of refugees.

This integration of refugees and asylum seekers needs quicker administrative procedures, swift access to basic pre-conditions (such as housing and healthcare) and to the labour market, facilitated recognition of foreign qualifications, as well as education and training.

This will not happen without considerable efforts.

All the institutions take care of this crucial topic:

The Mutual Learning Programme under the European Employment Strategy includes a range of activities to support, coordinate and encourage mutual learning between EU Member States. Within this framework the European Commission organizes events on the topic of integration and inclusion of refugees and asylum seekers.

In June 2016, the PES Network adopted Key Considerations on labour market integration of refugees with a presentation of interesting PES practices from Network members. The PES Network stresses the need for early work practice combining work and language training and for creating labour market 'fast tracks' for work-ready or highly skilled asylum seekers and refugees.

Our PESs are involved in this global process as key stakeholders and have important roles at the forefront of this challenge.

At the heart of the refugee crisis, *Arbetsförmedlingen*, the Swedish PES hosted a conference about this topic in collaboration with Germany and Austria.

Many best practices were presented and it's time now to review the situation, to analyze the actions, to discuss new ones with PES' representatives involved in this work.

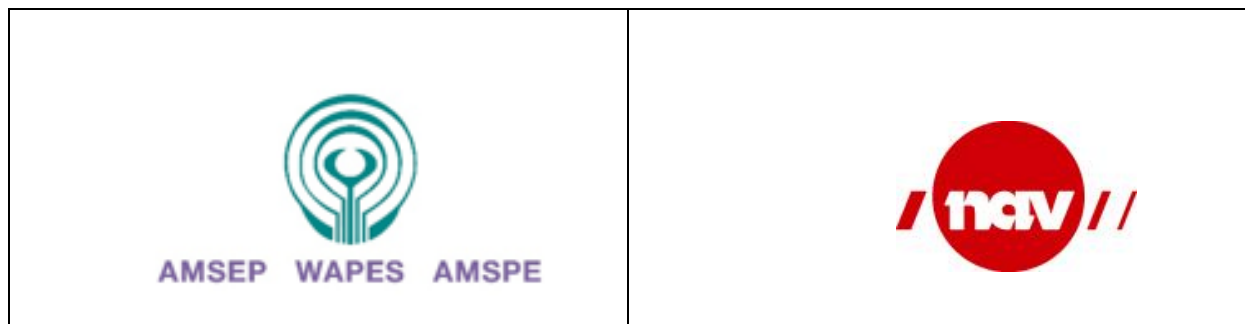
It's the reason why NAV, the *Norwegian Labour and Welfare Administration* is delighted to organise this conference to share best practices with other Public Employment Services.

Conference structure

The conference will be focused on the themes of integration of refugees into the labour market. The aim is to give a good overview of today's refugee situation, discuss important elements in the integration process, as well as give insight and showcase measures into ways of dealing with this from a PES point of view.

The conference will run in plenary sessions throughout the two days.

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Target audience

- ✓ WAPES representatives, PES member's representatives
- ✓ National policy makers in the field of employment (representatives of responsible ministries)
- ✓ Representatives of international organisations and NGOs

Conference objectives

- ✓ Exchange of best practices in Integration of refugees among WAPES member countries
- ✓ Awareness raising on integration of refugees in the labour market

Expected conference results

- ✓ Goods practices among WAPES member countries are exchanged.
- ✓ Transfer of knowledge and experience from countries that implement the programme to other WAPES member countries
- ✓ The multi-stakeholder partnership approach is structured.
- ✓ A reflection at the national and international level on this topic.

Expected benefits for WAPES network

- ✓ Improving knowledge, strategies and policy tools of public employment services through the exchange of experiences among WAPES members
- ✓ Encouraging communication and enriching reflection with potential partners with the aim of developing initiatives for further improvements in this field
- ✓ Raising awareness among WAPES members on the importance of promoting partnership as a key element of national and international development processes

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Programme

Working language: English and French

Venue: Radisson Blu Scandinavia Hotel, Holbergs plass, Oslo

Wednesday 15 November 2017

12:00	Lunch: WAPES Board members and WAPES Conference delegates
12:45	Welcome and opening remarks Master of Ceremony: Nassima DZAIR <ul style="list-style-type: none">• Cafer UZUNKAYA, President of WAPES, Iskur, Turkey• Annie GAUVIN, Vice-Présidency Europe, Pôle emploi, France• Hege F. HILDRUM, Director NAV Oslo County, Norway
13:20	Setting the scene: Overview of refugees situation today <ul style="list-style-type: none">• Eva PONS, International Organisation of Migration, Belgium• Pål NESSE, Norwegian Refugee Council, Norway
14:00	Comparative analysis of integration in selected countries in Europe <ul style="list-style-type: none">• Thomas LIEBIG, OECD (Organisation for European Economic Co-operation)
14:45	Coffee break
15:15	Representatives from selected countries will present and discuss about the integration into the labour market for refugees <ul style="list-style-type: none">• Anita RENUSCH, Employment Agency Berlin South, Germany• Louisa TAYLOR, Refugees 613, Canada• Kristian R. TRONSTAD, Norwegian Institute of Urban and Regional Research, Norway• Damla TASKIN, UNHCR, Turkey

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16:30	Coffee break
16:45	<p>What is 'Integration on the labour market' really about? Presentation of working paper "Labour Market Integration of Refugees" adopted by the European Network of Public Employment Services"</p> <ul style="list-style-type: none"> • Haakon HERTZBERG, Directorate of Labour and Welfare/NAV, Norway
17:05	<p>Piloting new methods for labour market integration in Norway</p> <ul style="list-style-type: none"> • Morten LAUKNES, Kristiansand Municipality and Mohammad MOHAMMAD, participant in program for a testimonial, Norway
17:45	End of today
19:30	Dinner at Restaurant ARGENT (www.argentrestaurant.no) in the Oslo Opera House

Thursday 16 November

08:45	<p>Summing up from 15th November sessions A good story – Syrian cooks at 'Vippa' in Oslo</p> <ul style="list-style-type: none"> • Ragnhild SLETTNER, Mestringsguiden, Norway
09:05	<p>The importance of sustainable integration - Why is the PES role so important?</p> <ul style="list-style-type: none"> • Andreas MÅNGS, Arbetsförmedlingen, Sweden
9:25	<p>How can better integration of refugees be achieved?</p> <p>The implementation, governance and outcomes of the Norwegian introduction programme for immigrants has recently been evaluated, with particular focus on 'what works for whom'.</p> <ul style="list-style-type: none"> • Anne Britt DJUVE, FAFO – Institute for Applied Social Science, Oslo, Norway

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<p>09:55</p>	<p>Working together for Labour Market Integration – Learning from each other</p> <p>Examples of successful cooperation between Public Employment Services and partners:</p> <ul style="list-style-type: none">• Noureddine BENKHALIL, ANAPEC, Morocco “Moroccan PES in partnership with the NGOs” <p>COFFEE BREAK</p> <ul style="list-style-type: none">• Magdalena GUSTAVSSON and Jennie ÅSTRÖM, Arbetsförmedlingen, Sweden “Project Mirjam”• Quentin ANTOINE, Partnership Relations – Pôle emploi, France “Actions launched with the French Office of Migration and integration”• Håkon IVERSEN, SoCentral, Norway “Boost Refugee Project in Oslo”
<p>11:15</p>	<p>Talking to employers</p> <ul style="list-style-type: none">• Dan SANDMOEN, IKEA and Kari Anne THOMASSEN, NAV, Norway• International Sandwich brothers, Christoffer N. HJELM and Karin A. MOGSTAD, Norway• Mester Grønn, Rita BONDESON BØRKE, Norway• DNB, In:progress Tonje Magnussøn, Sandra, S. Skretting and Linn Tomasdatter, Norway <p>Following conversation chaired by Kristian R. TRONSTAD, Researcher at the Norwegian Institute of Urban and Regional Research</p>
<p>12:15</p>	<p>Coffee break</p>

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12:30	Innovations in tools to ease refugees integration: smart moves <ul style="list-style-type: none">• Marina MALGINA, NOKUT, Norway "European Qualifications Passport for Refugees"• Marlies GATTERBAUER and Muna HAMOUD-SEIFRIED, AMS, Austria "Competence Checks for Refugees in Austria"
13:20	Wrapping up and conclusions Summing up from the conference and the way forward <ul style="list-style-type: none">• Annie GAUVIN, Pôle-Emploi, France
13:45	Lunch and departure

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