



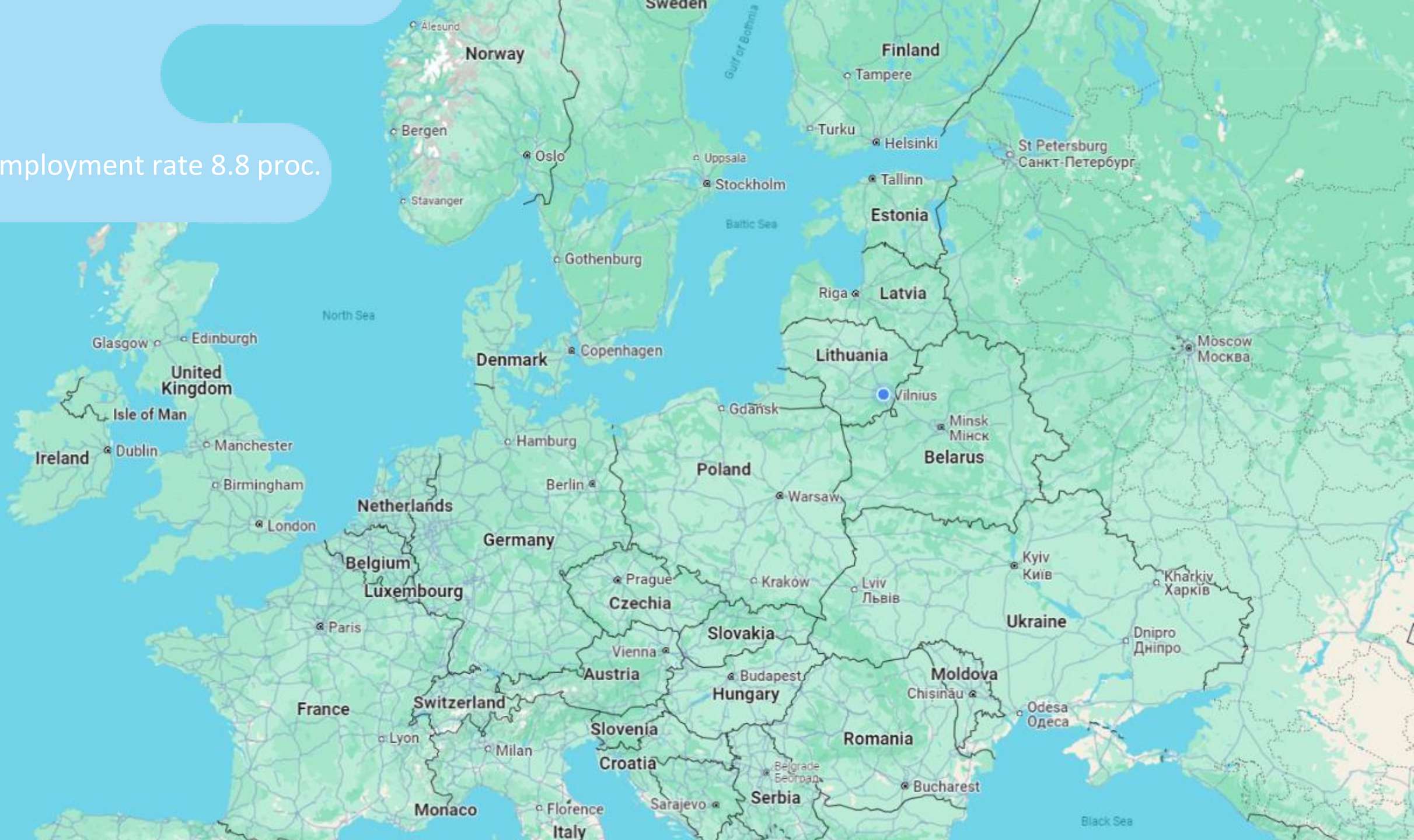
Lithuanian Public Employment Service

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Director

Employment Service
Under the Ministry of Social Security and
Labour of the Republic of Lithuania

The First Vice-Chair of the European
PES Network

Unemployment rate 8.8 proc.



Hello! Sveiki ['sʏɛi̯ki]!
Lithuanian is one of the
oldest surviving languages in
the Indo-European family.





An overview from a bird's-eye perspective of our PES strategy.

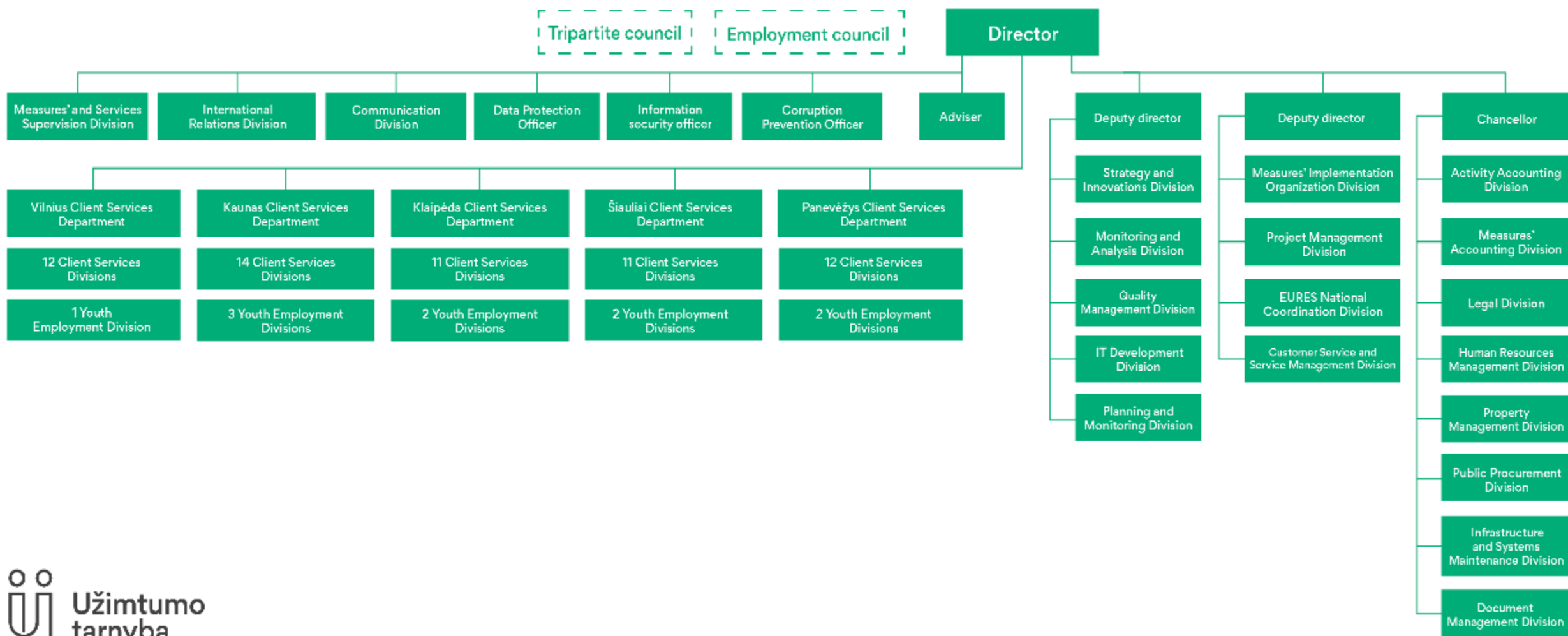
NEOS Strategy 2022 - 2026

- 01** Increase the transition of jobseekers into sustainable employment by empowering them to become masters of their careers
- 02** Assist employers in sustainable sourcing their workforce by attracting and filling vacant positions with qualified workers
- 03** Manage the ecosystem of the Employment Service partners, providing opportunities for clients to receive professional assistance from partners
- 04** To improve the organizational abilities and operational efficiency of the Employment Service

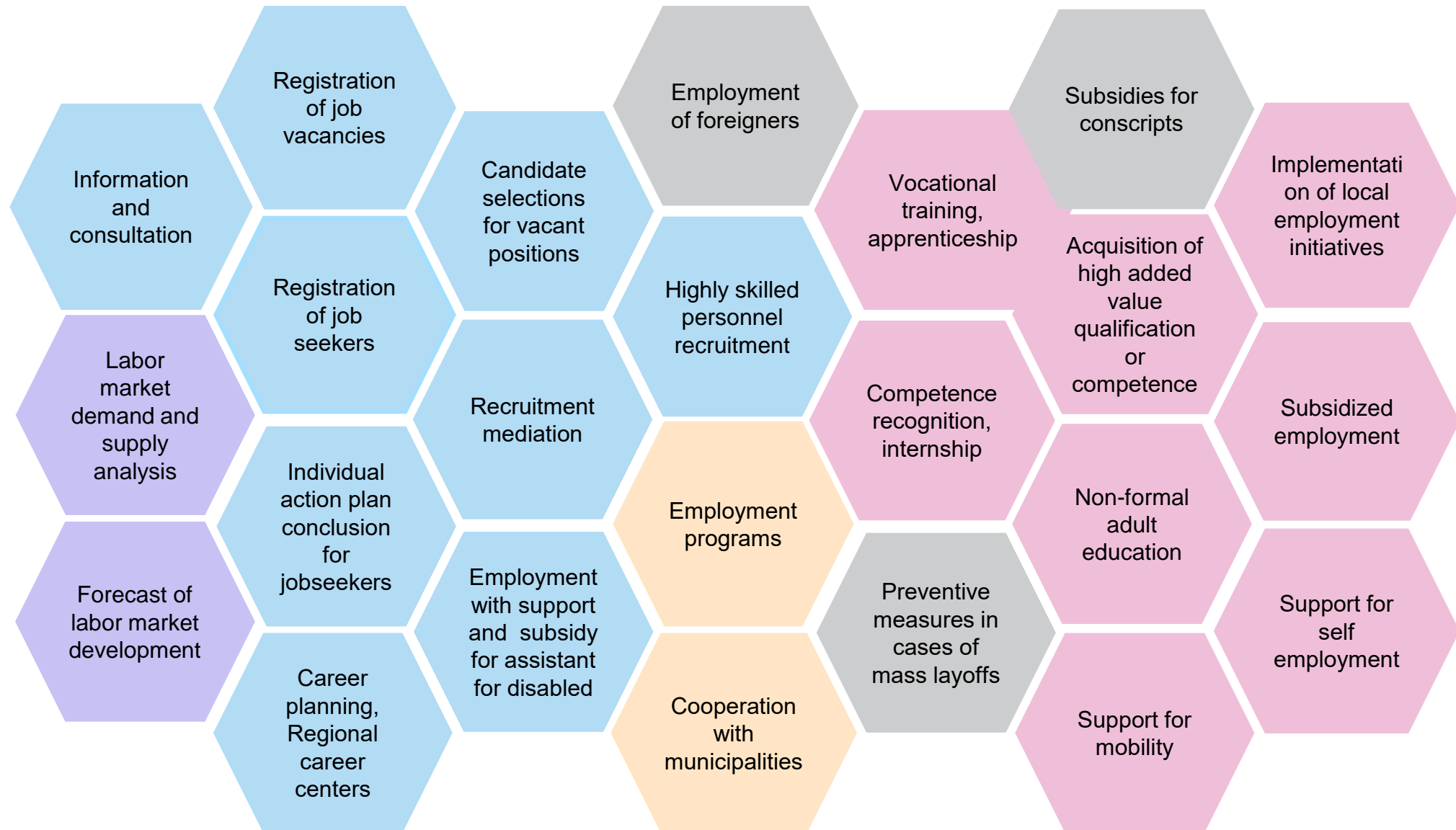


The Lithuanian National basketball team constantly ranks among the TOP10 in the FIBA rankings. 12 players – a simple structure, 1,200 employees – a more complex structure.

LITHUANIAN EMPLOYMENT SERVICES STRUCTURE



SERVICES PROVIDED BY EMPLOYMENT SERVICE

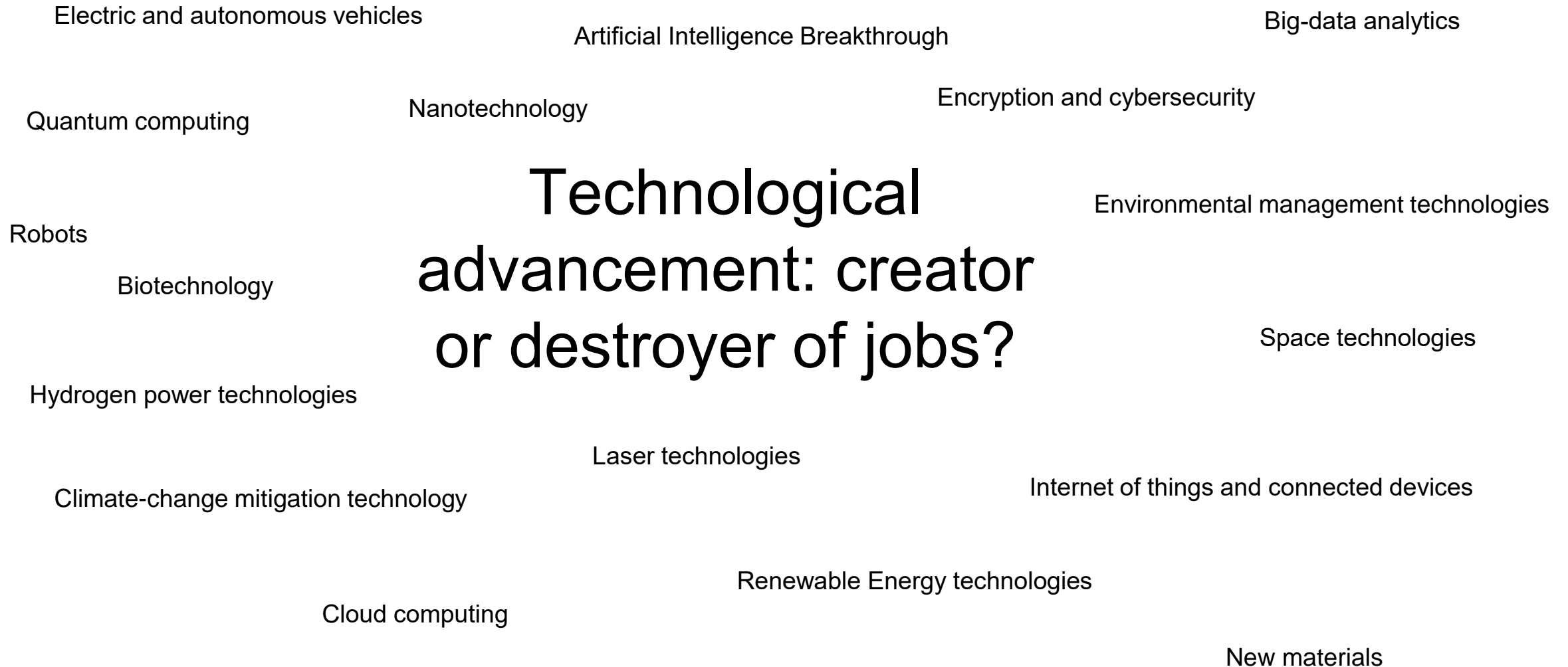




World is changing.
Lithuania is changing.
Clients are changing.
PES is changing.



Macrotrends Shifting Businesses and Labour Markets



How our PES is changing?




New service: recruitment service for highly skilled employees

New Regional Career Centres: "one-stop-shop" principle for everyone

New vocational training effectiveness dashboard for more competitiveness in training market

Recognition of competences acquired through non-formal and informal learning

More clients send to green and digital training programs



Becoming a hub for lifelong learning,
offering resources and programmes for
continuous upskilling and reskilling



Vocational training effectiveness dashboard (PowerBI)

The aim is to give potential vocational training participants and also training providers available information on effectiveness indicators for **evidence-based decision making** and ensure better quality of training services.

Evidence-based **sanctions**: Training programs with effectiveness lower than 40% (over last 2 years) are removed from the lists of training programs financed by the LT PES for 12 months.

Proposition of potential **changes in legislation** (change or introduce new measures, change or introduce new target groups, discontinue measures, etc.)



Aurimas Valujavičius rowed across the Atlantic Ocean in 2023. If he were looking for a job, our PES would have something to offer.



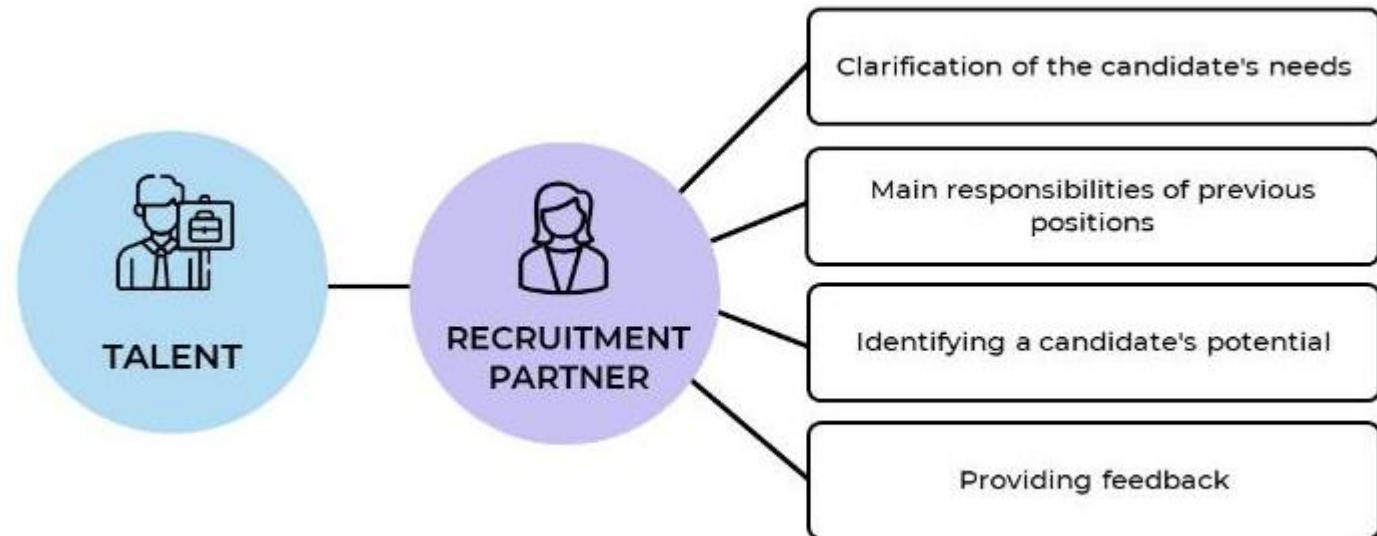
PES should enhance its career counselling services to guide individuals towards high-demand sectors and emerging job roles.



Highly skilled talents recruitment department

The selection team provides a high-quality recruitment mediation service.

We work with the target client from start to finish.



The importance of a training tool for the recognition of competences acquired through non-formal and informal learning

Workforce Development

By identifying and validating skills acquired on the job, it enhances employability and supports career advancement, addressing the needs of a dynamic labor market.

Lifelong Learning

Promoting the recognition of informal and non-formal learning encourages individuals to engage in continuous personal and professional development throughout their life.

Skill Utilization

It helps in effectively utilizing the skills and knowledge individuals acquire, reducing skill mismatches and underemployment.

Recognition and Motivation

Validating individuals' efforts and achievements boosts their confidence and motivation, encouraging them to continue learning and developing new competences.

Educational Pathways

Providing alternative pathways for learners to gain formal qualifications and credentials increases access to education and allows for more flexible and adaptive learning journeys.

"ONE-STOP-SHOP" principle for all TARGET GROUPS



We can reach students from an early age and educate them about future labour market.



We can focus on training and retraining for the green and digital economy.



We can cover the entire country with high-quality individual or group consultation services.



Centre of lifelong learning for everyone.



Maintaining relations and organizing study visits to companies.



12th freest economy globally
95 % of public sector services
digitised

Directions of the Employment Service towards digitization

- The level of electronic document flow in the Employment Service organization is more than 60% with goal to reach 90 % in few years time.
- To ensure a smooth document flow process, all documents are registered, accounted for, and administered in an electronic document management system.
- We plan to update the information system used in the Employment Service, which:
 - improve the quality of e-services
 - increase the efficiency of employees
 - focus on convenience and innovation
 - use of artificial intelligence technologies



Virtual assistant Ema

- Available at The Employment Service website (uzt.lt) since January 2nd, 2024;
- Consults in Lithuanian on three topics: registration, support for learning and employment of foreigners;
- Provided over 10K consultations, received over 33K client messages;
- More than 40% of consultations were provided after working hours.

External and internal communication

How do we handle social media?

LinkedIn and Facebook case studies

How do we handle live events?

14 openings of Regional Career Centers in 2024

Media analysis shows that we gather more exposure for free compared to businesses that use paid advertising but achieve less than us.





Surveys of the Lithuanian population on lifelong learning

TV studio for video content creation
10-15 colleagues or external experts
share job-related topics every year.

Intranet for daily news about organisation

Mes koordinuojame šalies darbo rinką. Esame nuolatos besimokanti bendruomenė. Mums rūpi klientai, partneriai ir bendradarbiai.

Šie dideli darbai iššaukia daug reikšmingų klausimų. Kai jų daugiau nei atsakymų, į pastarųjų paieškas leiskimės drauge. Tam į pagalbą skuba komandos pamėgta „Pirmosios dienos“ rubrika.

Šiandien joje svečiuojasi socialinės apsaugos ir darbo ministras Vytautas Šilinskas.

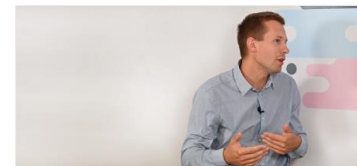
Apsilankęs Užimtumo tarnyboje, kiekvienam mūsų komandos nariui jis padėjo už jau nuveiktus darbus, pažvelgė į ateities iššūkius ir atskleidė, kokiais principais vadovaujasi savo veiklose.



Jums ir kitiems žmonėms (73) patiko tai | 1054 peržiūros

Pagrindinės naujienos

+ Itraukti



Trys mokslininko rekomendacijos, kas padėtų ypatingai jautriai mūsų klientų grupei (video)

Mes koordinuojame šalies darbo rinką. Esame nuolatos besimokanti...

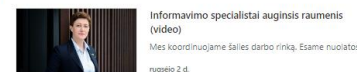
vakar



Atvejo vadybininkė iš Panevėžio: „Kiekvieno kliento pergalė atrodo skirtingai“
Jau beveik trejus metus Užimtumo tarnyboje dirbanti...
prieš 4 dienas



Naujausiose kibernetinio saugumo pratybose – skaudžiai suprastėję komandos rezultatai
Ypač sudėtingos. Taip apibūdinamos praėjusių savaitės...
prieš 6 dienas



Informavimo specialistai auginsis raumenis (video)
Mes koordinuojame šalies darbo rinką. Esame nuolatos...
rugpjūčio 2 d.

MUMS DEKOJA

Klientė Diana dėkoja Utenos skyriaus atvejo vadybininkei Lolitai Laučiuvienei už profesionalumą, dėmesingumą ir šiltą, mandagų bendravimą. „Tai žmogus, kuris visada nuoširdžiai padės, pas kurį galima drąsiai kreiptis, nes ji visada suteikia kvalifikuotą pagalbą. Labai ačiū Lolitai už jos nuoširdų darbą!“

[Daugiau padėkų](#)

Vidinė mokymosi platforma



Veiklos gerinimui



DocLogix



eDBirža



Kas dar naujo vidiniame tinkle?



Pagalba. Kaip organizuojame paslaugų teikimą ir priemonių įgyvendinimą?



Kaip derinti ir pasirašyti dokumentus?



Kas kuruoja jus dominancija srity?



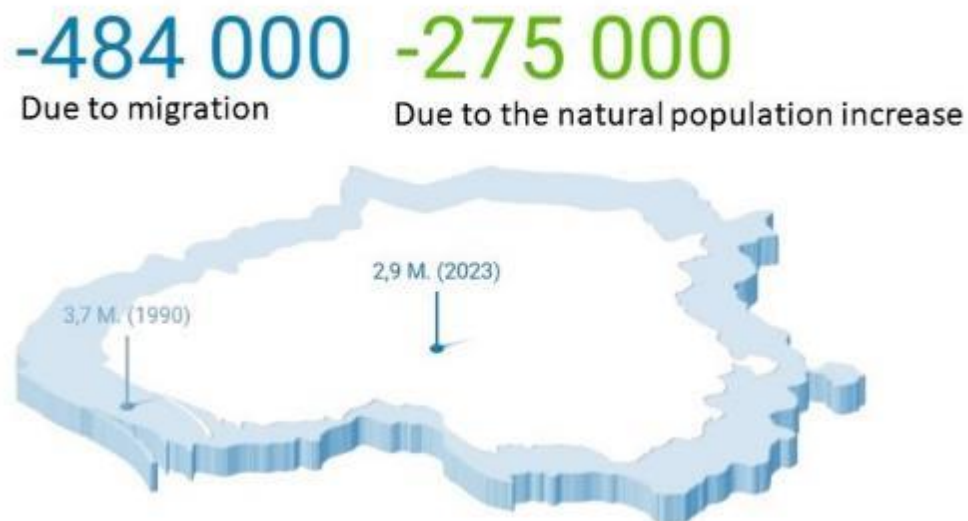
„Pirmosios dienos“ archyvas

We have a tradition of singing the national anthem every year on July 6th, regardless of which country you live in.



High levels of emigration and low levels of immigration pose challenges for Lithuania

- Changing demographic structure - aging society.
- A shortage of labour.
- The country's rate of development is negatively affected by the brain drain.

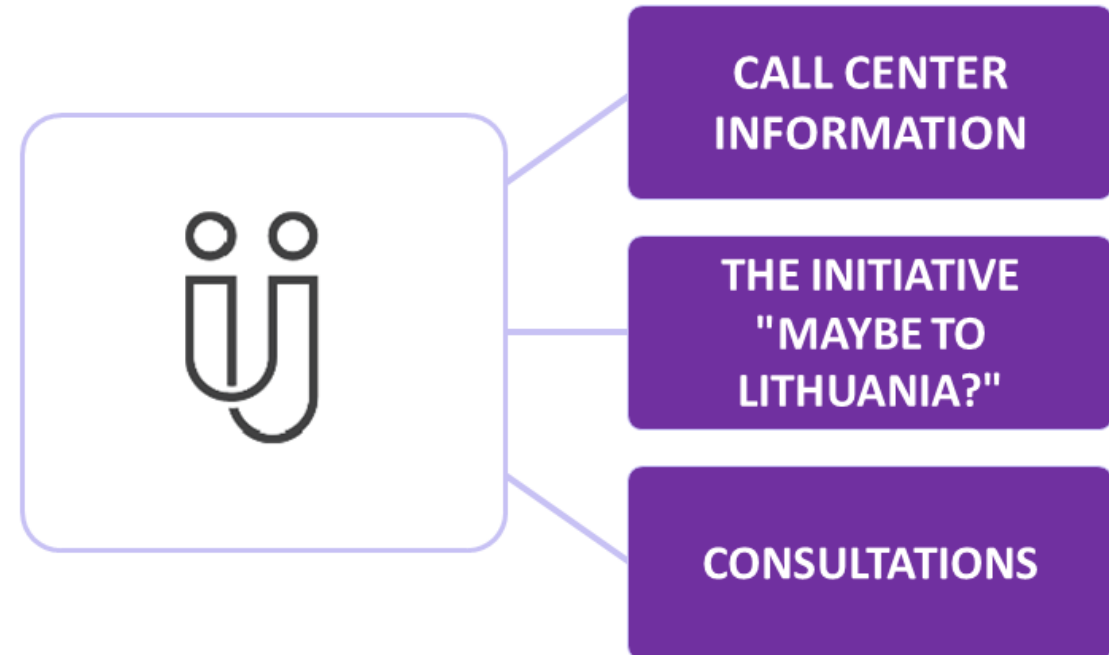


Since 1990, the population of Lithuania has decreased almost 808 thousand

POSITIVE CHANGE Due to the geopolitical situation, growing economic prosperity, and implemented policies, more people have been coming to Lithuania than leaving **for the last 5 years.**

Employment Service launches additional services for Lithuanian returnees

- **A call centre** provide advice to emigrated Lithuanians, answering questions that are not only related to employment.
- For communication with Lithuanians living abroad and their organizations - **the initiative** of the Employment Service "**Maybe to Lithuania?**".
- **Customer service centers** in all Lithuanian municipalities welcome returnees. More than **100** specialists are ready to advise them.



By 2023, **70%** of returnees registered with the PES were successfully integrated into the labour market. **9%** of them started their own business.

Key Takeaway

Positive return migration is important for the country labour market, which is facing labour shortages, lack of skilled workers, development of regions, implementation of innovative ideas and, of course, changes in work culture.



Thank you
ačiū ['a:tʃu:]
for your attention.

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