

Centre of Excellence By Anapec



PRESENTATION

The Centre of Excellence occupies a central place in ANAPEC's 4E transformation plan. It is designed as a key driver for the development and management of human capital knowledge and skills, while promoting a culture of excellence and innovation.



VISION

To drive innovation and excellence by encouraging the creation and sharing of knowledge and the development of skills in line with international standards.

To promote cutting-edge research, develop innovative solutions and tools, and train highly qualified professionals in employability and entrepreneurship.



MISSION & OBJECTIVES

The Centre of Excellence's mission is to provide leadership in research, engineering and skills transfer for ANAPEC's business lines, as well as for its national and international ecosystem.

The 3 main activities

AXIS 1

Knowledge and skills transfer

Through training, coaching and mentoring of internal and external business lines:

Academy of Excellence

AXIS 2

Engineering:

Offer models, tools, analytical products and case studies to promote skills development

LAB INNOVATION

AXIS 3

Scientific research: Focusing scientific research on the needs of employability and entrepreneurial support practitioners, as well as the Moroccan entrepreneurship and employability ecosystem.

Research Impact Center





AXIS 1: ACADEMY OF EXCELLENCE

The aim of skills transfer is to develop new business line positions.

To better support our customers (entrepreneurs, job seekers and employers), we believe that our teams need to add new strings to their bows.

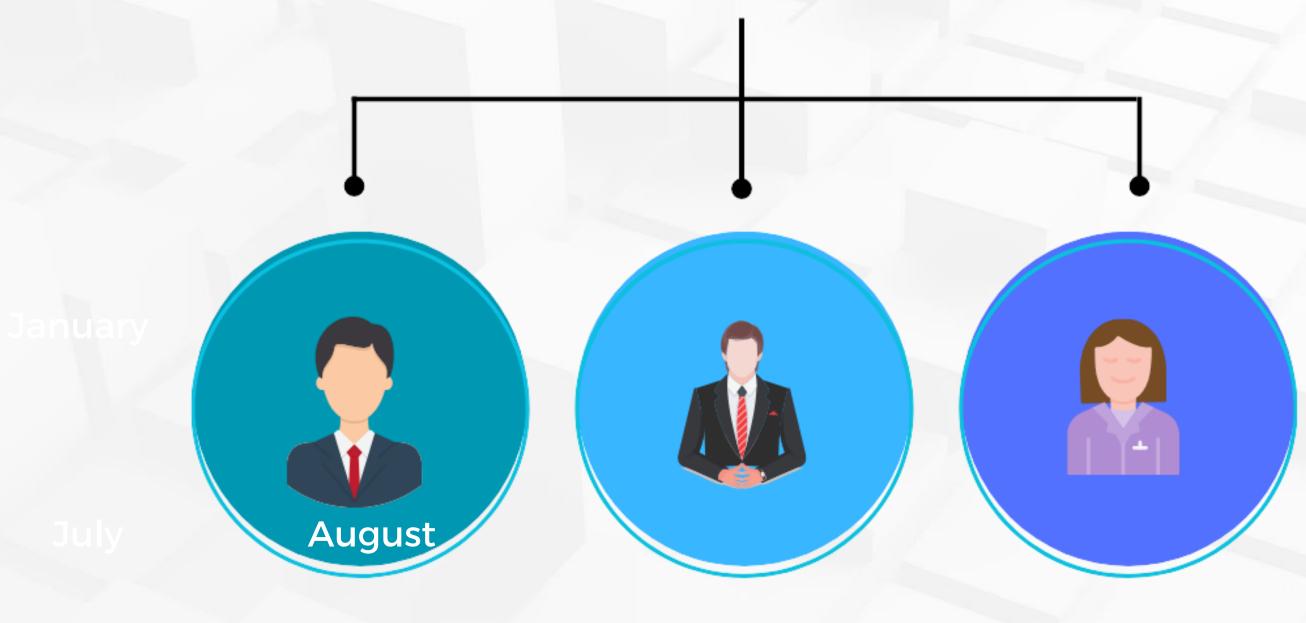
By adopting new approaches to the support relationship other than advice.

Facilitation and coaching

TRAINING ENGINEERING APPROACH



Une académie avec 3 cercles d'excellence



Performance Academy

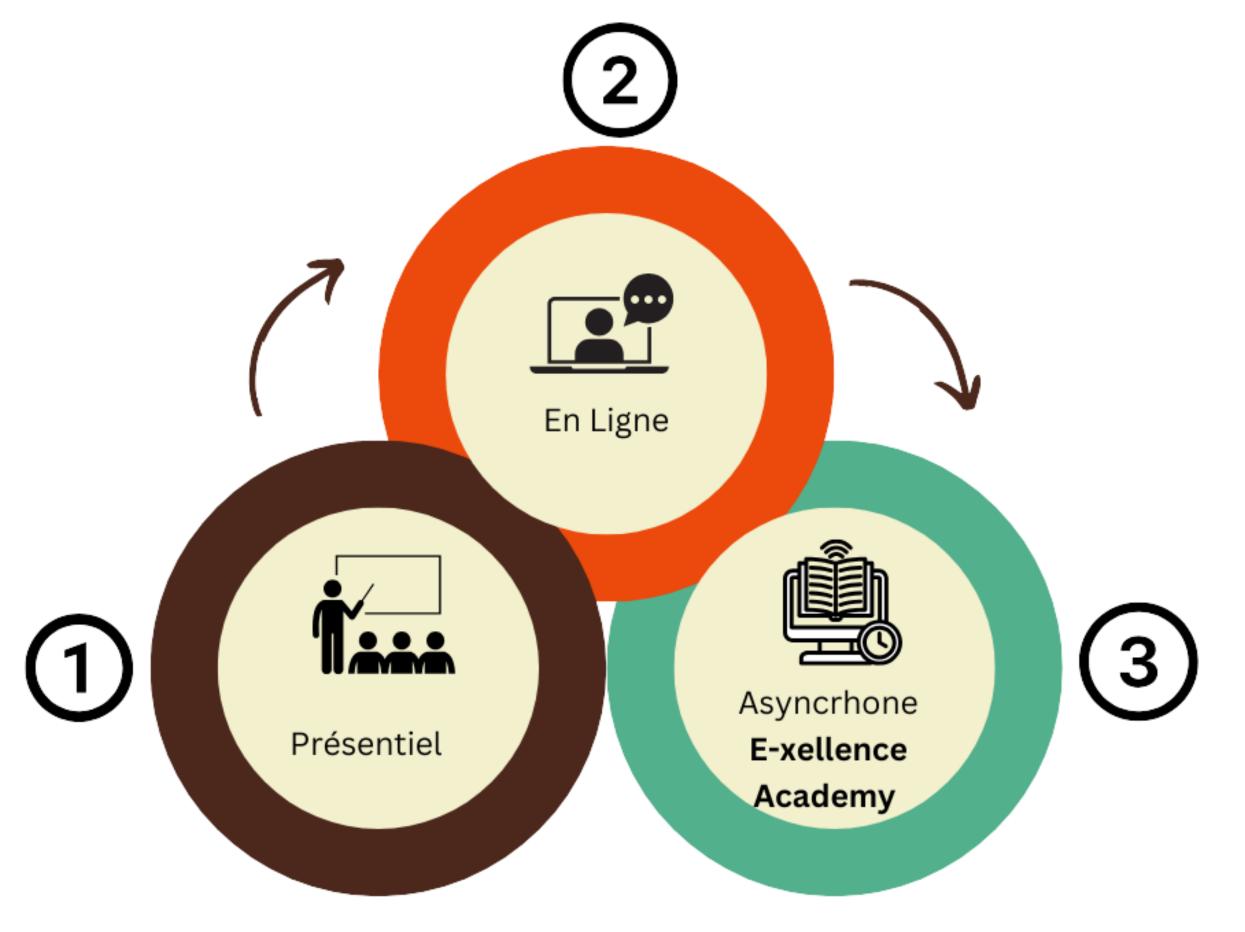
(Conseillers & Cadres)

Management Academy

(DAPPU, CS Centraux & CS Regionaux) Leadership Academy

(DAR & Chef de div)

BLENDED DELIVERY APPROACH



Les Modes de délivrance (Blended LEARNING)

UNE SEULE ACADÉMIE EN 4 CERCLES D'EXCELLENCE



PERFORMANCE SCHOOL

(ADVISERS AND MANAGERS)





Performance Academy

Parcours générale

Conseiller Polyvalent

Cadre centraux et régionaux

PERFORMANCE ACADEMY



ARCHITECTURE PERFORMANCE ACADEMY

Cycle de Perfectionnement

3 Cycles de Perfectionnement
Durée entre 5 à 12 jours /Cycle
•Coaching, ,Management de Projet,
Management de Projet Agile
•Certification à l'international



•04

03 6



· 4 Lignes Métier

. CSI: 9 Modules 22 Jours

. CSAE: 13 Modules 21Jours

. CPI; 12 Modules 24 Jours

· CBC; 9 Modules 19Jours

Cycle de Base

- Cycle Tronc Commun Conseillers Polyvalent
- 7 Modules de 20 jours
- · Compétences de Base





02

ONBOARDING TRANSFORMATION 4 E

- 5 Workshops
- Outils Collaboratifs
- Growth Mindset & Design Thinking
- Management de la performance

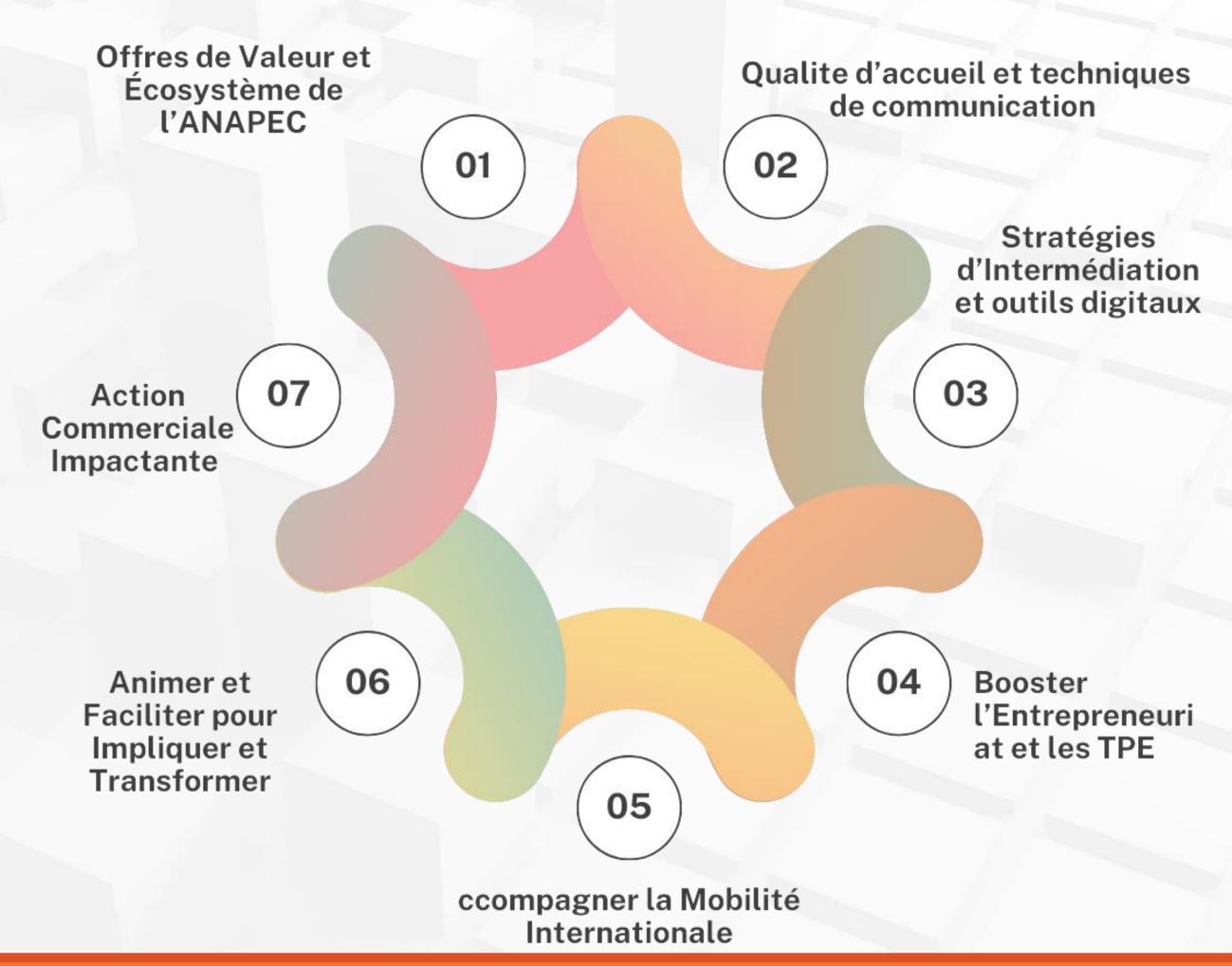


ONBOARDING TRANSFORMATION 4 E

"Une culture d'entreprise est vivante : elle évolue avec les valeurs, les croyances et les comportements des personnes qui la composent." — Edgar Schein



BASIC TRAINING



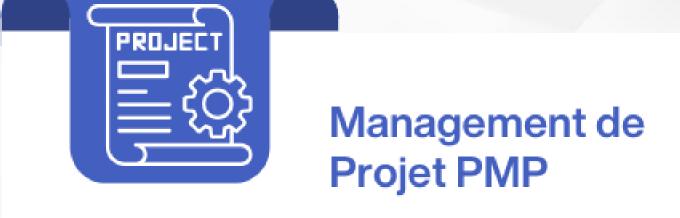
ADVANCED TRAINING





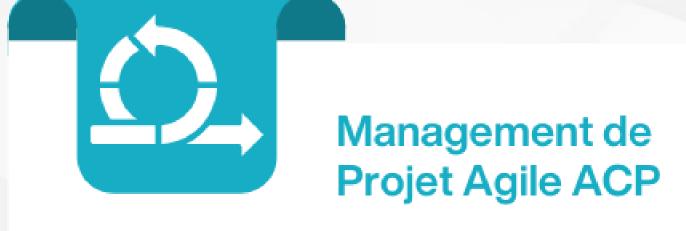
4 Modules 12 Jours de Formation





7 Jours de Formation





5 Jours de Formation



Modules

Découvrir son rapport au stress

Faire le diagnostic de sa gestion du temps

Gérer son stress

ECOLE DE LA PERFORMANCE

Etre le stratège de son temps

3 leviers de performance dans un environnement instable

Être performant avec les différentes perceptions du temps

Rester concentré, positif et calme pour réussir le travail à distance

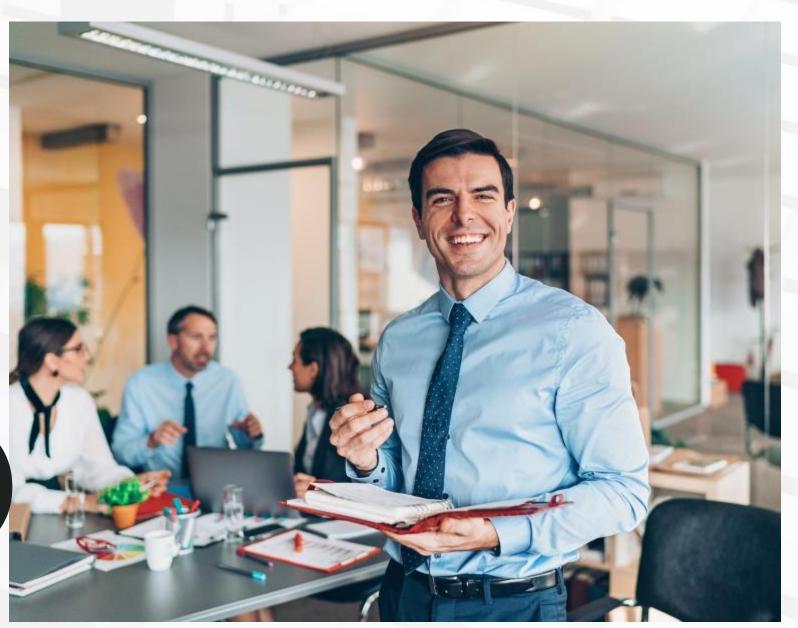
Définir et gérer ses priorités

Définir et gérer ses pour plus de performance

Planifier et tenir ses priorités de la semaine

Produire sans effort les dossiers à haute valeur ajoutée

MANAGEMENT
SCHOOL
(DAPPU,CSR,CSC)





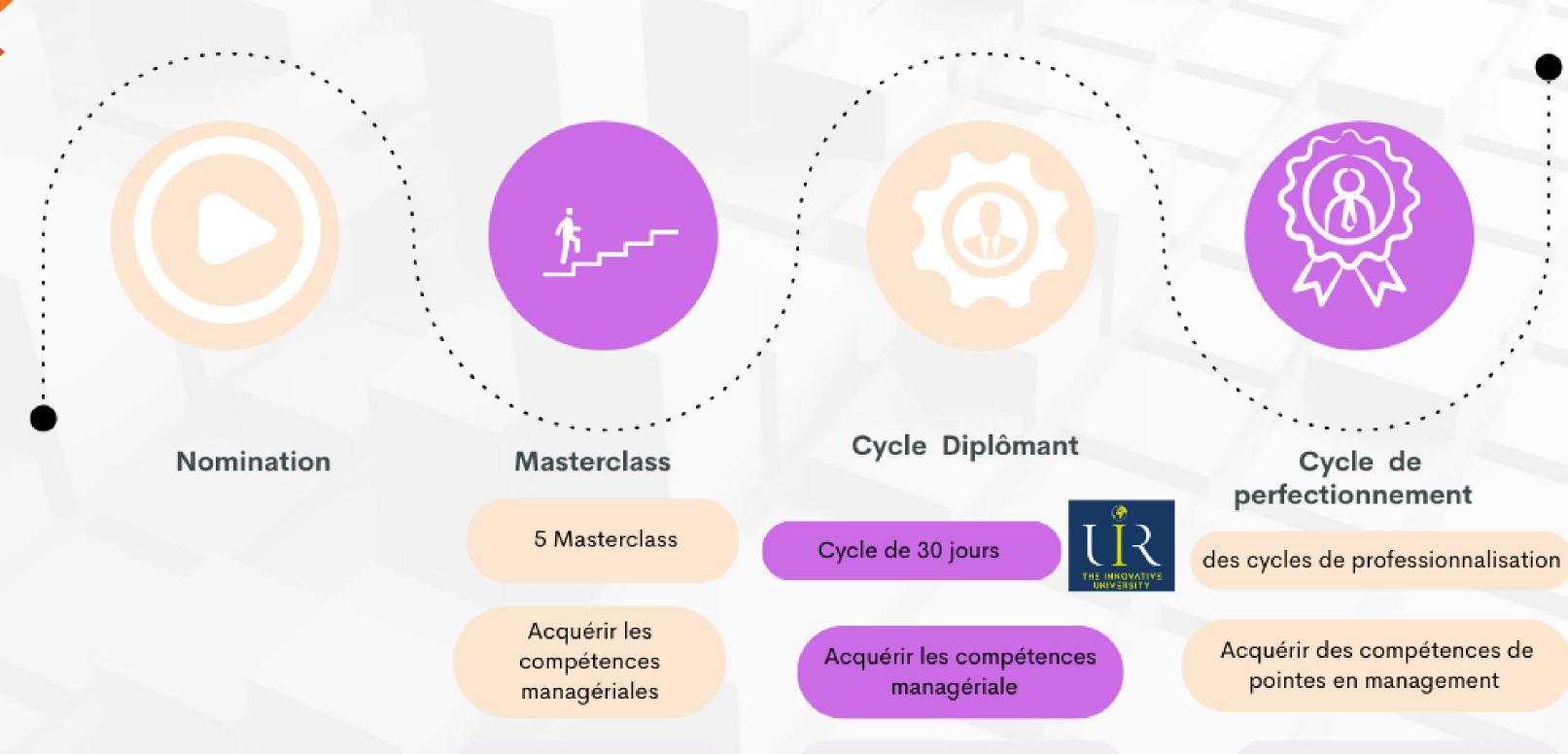
Management Academy

Parcours générale

DAPPU chef de service régionaux

Confiance

Chef de service centraux



Posture

Acquérir des compétences de pointes en management

excellence

01

MODULE 1: Manager son équipe au quotidien

Durée 2 jOURS



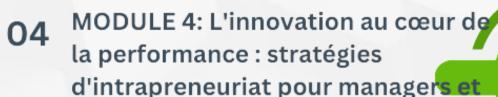
MODULE 2: Intelligence collaborative et organisation du travail

Durée 4 jOURS

MODULE 3: Optimiser la

gouvernance : défis et solutions pour les managers du secteur public

Durée 2 jOURS



la performance : stratégies d'intrapreneuriat pour managers et collaborateurs

Durée 4 jOURS

MODULE 5: Gestion du changement: techniques pour mobiliser et engager les équipes



Durée 3 jOURS



MODULE 6: Développement personnel et soft-skills : se transformer pour 06 transformer son environnement

Durée 5 jOURS

MODULE 7: Management de la performance: Méthodes et outils 07 pour optimiser les résultats

Durée 3 jOURS

MODULE 8: Management de projets: Méthodologies et bonnes pratiques 08 pour réussir vos projets

Durée 5 jOURS



MODULE 9: Relation client et qualité de service : vers une culture de 09 l'excellence et de la performance

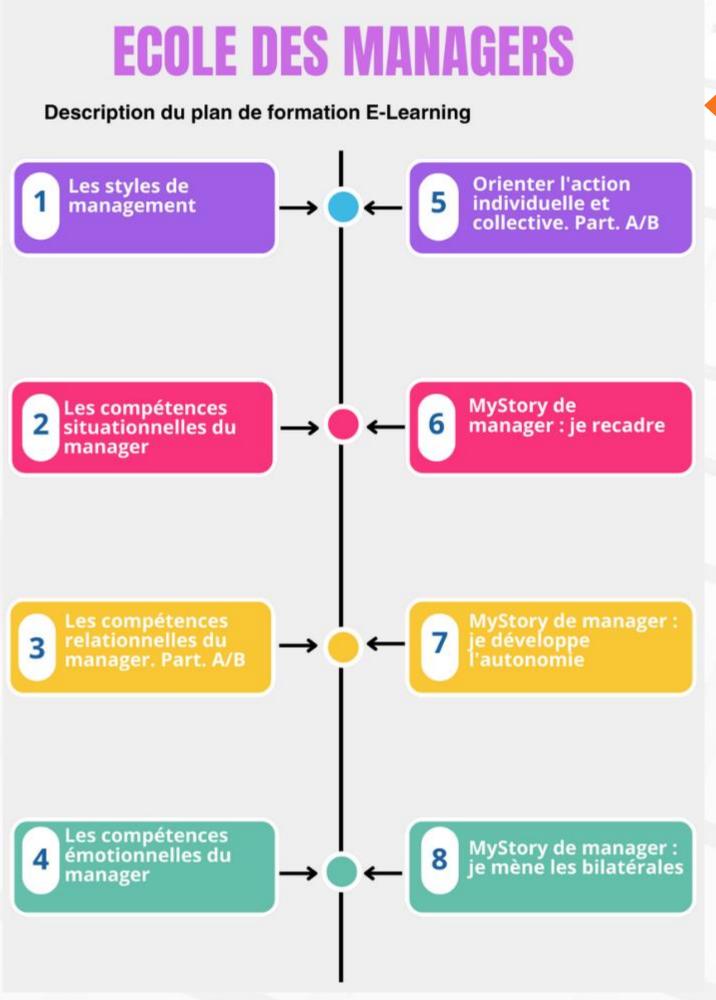
Durée 4 jOURS

MODULE 10: Droit de la fonction 10 ublique : Principes fondamentaux et bonnes pratiques. Durée 2 jOURS

Projet d'amélioration managériale - Diagnostiquer et transformer une pratique professionnell



S-xcellence Online Modules Les compétences relationnelles du manager. Part. A/B Les compétences du manager. Part. A/B Les compétences émotionnelles du



SCHOOL FOR LEADERS (DAR, DIVISION MANAGER)





Leadership Academy Parcours générale

DAR

Chef de division centraux



Nomination



Masterclass

5 Masterclass

Acquérir les compétences leadership

Posture de Leader



Cycle Diplômant

Cycle de 19 jours

acquérir les compétences Stratégique et de Gouvernance

Confiance



Cycle de perfectionnement

Cycles de professionnalisation

aquérir des compétences de pointes en rmanagement & Ledership

Excellence

MODULE 1: Leadership
transformationnel - Promouvoir le
changement et l'innovation
Durée 2 jOURS

MODULE 2: Intelligence collaborative et organisation du travail

Durée 4 jOURS

MODULE 3: Développement de partenariats locaux pour une gouvernance inclusive

Durée 3 Jours

O4 MODULE 4: Suivi, Évaluation et Communication des résultats en Développement Durable

Durée 3 jOURS

O5 MODULE 5: Communication et Leadership dans le Changement

Durée 3 jOURS



MODULE 7: Gestion de Crise et
Communication Sensible :
Préserver et Renforcer son Image 07
institutionnelle

Durée 3 jOURS

MODULE 8: Protéger et Performer :

Défi de la Maîtrise des Risques et de 08

la Performance

Durée 3 jOURS

MODULE 9: Les Marchés Publics en Pratique : Processus, Régulations et Opportunités

Durée 3 jOURS

MODULE

MODULE 10: Droit de la Fonction 10
Publique : Principes Fondamentaux
et Bonnes pratiques

Durée 2 jOURS



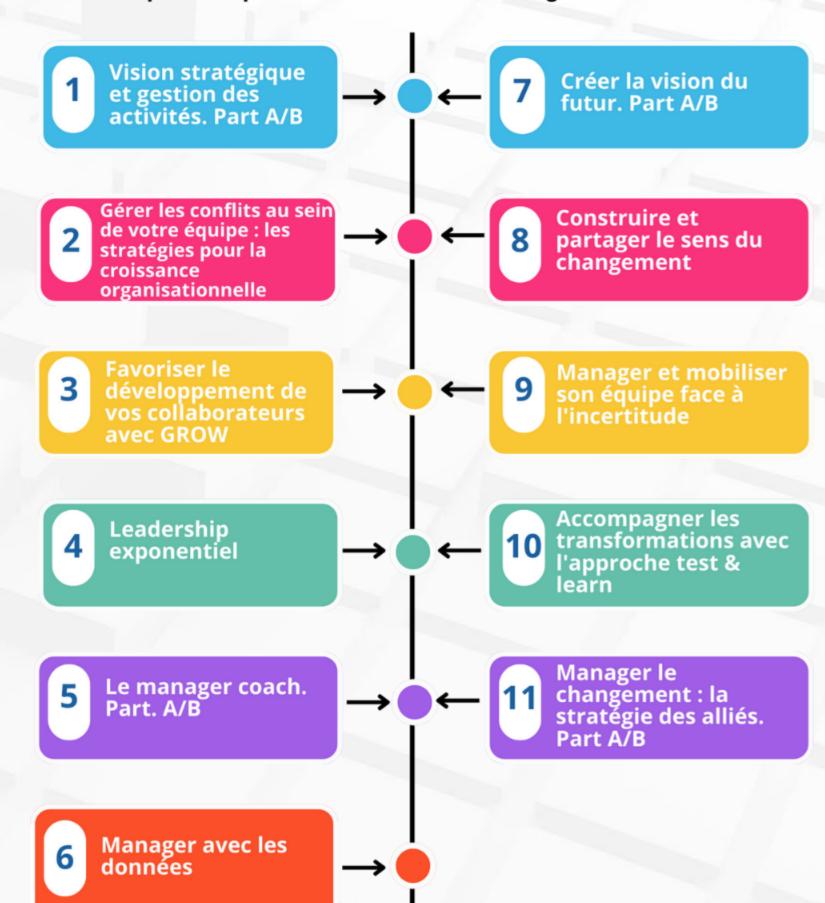




Online Modules

ECOLE DES LEADERS

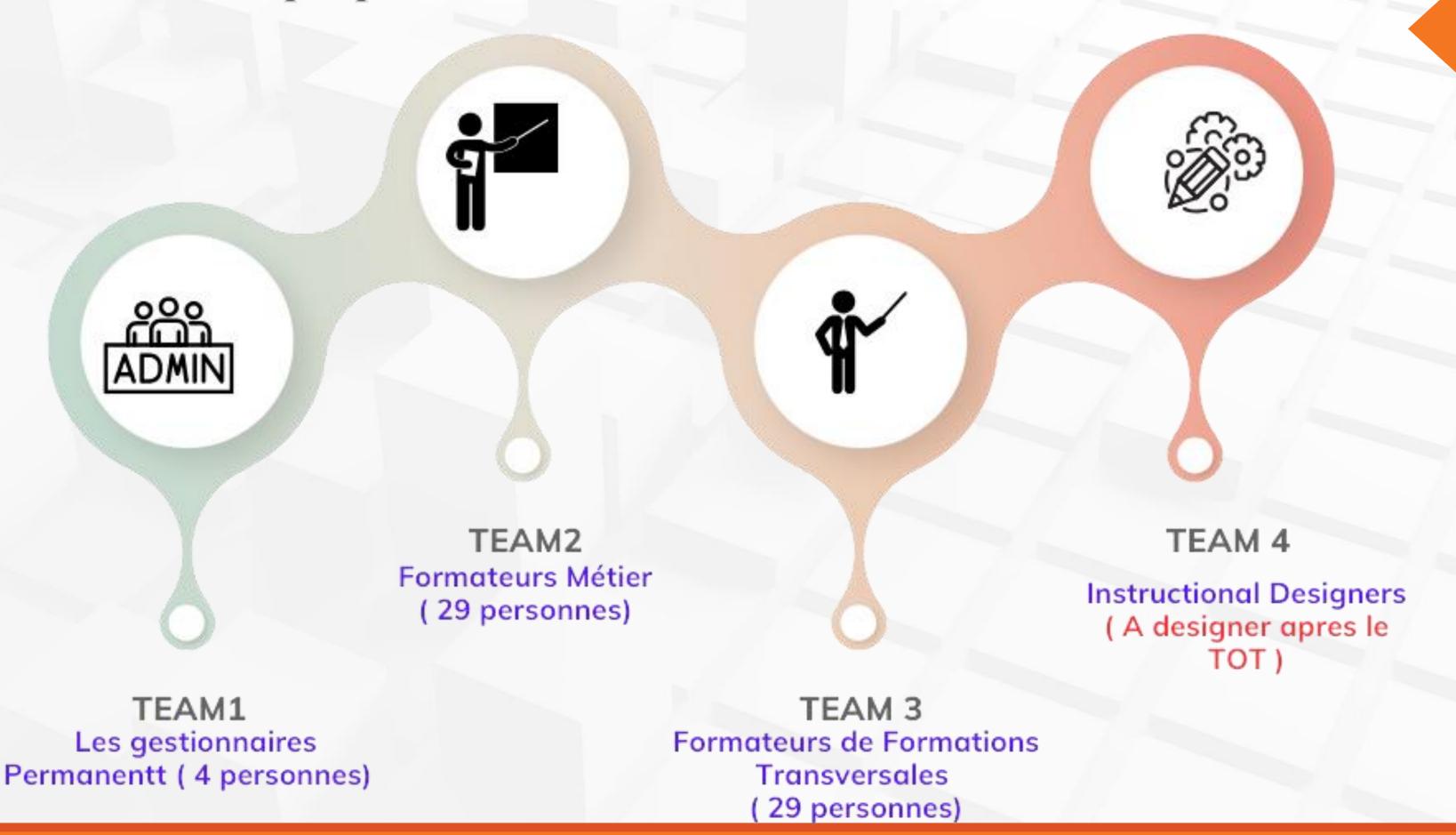
Description du plan de formation E-Learning



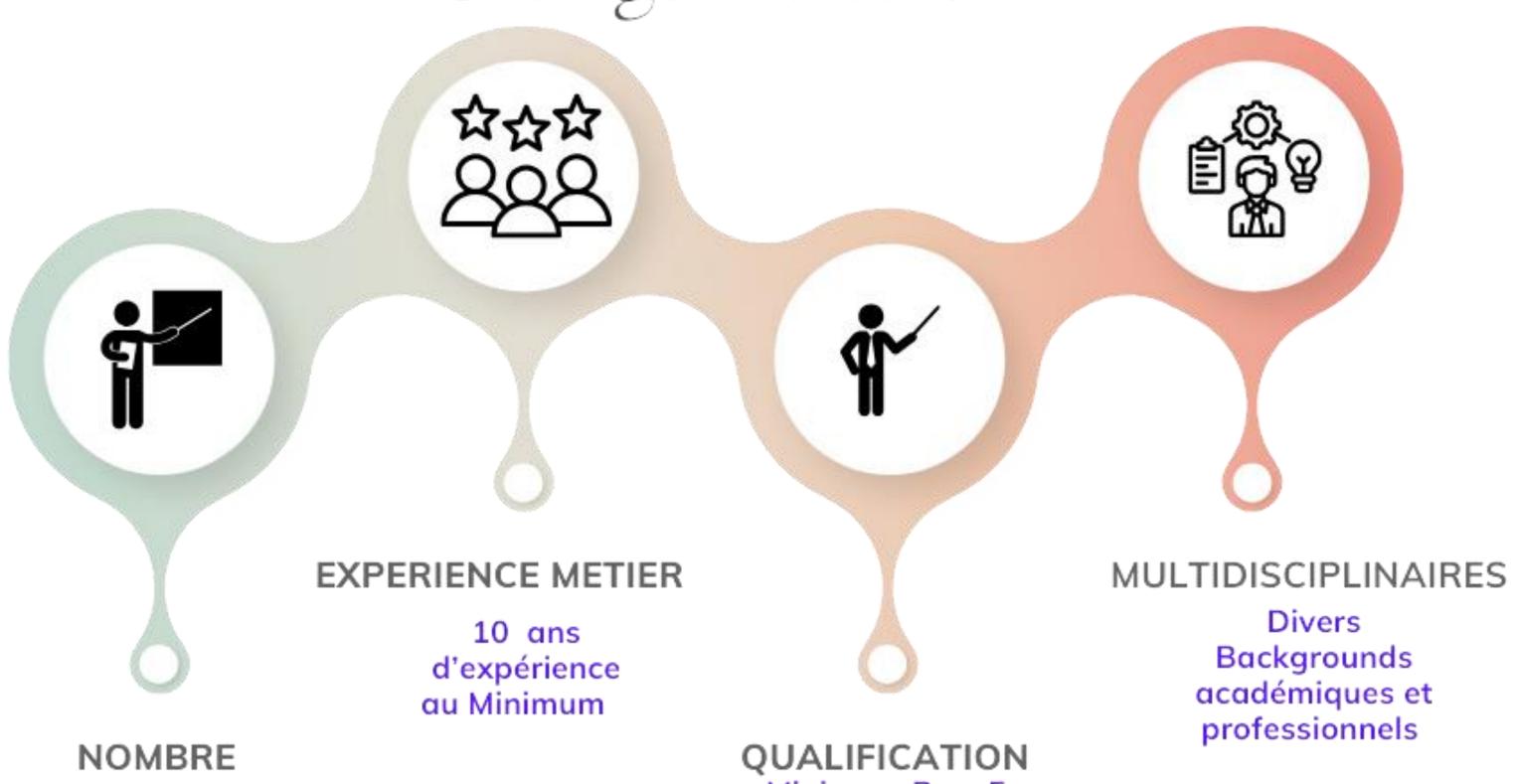
TRAINING TEAM CONTACTS



Les équipes de l'Académie d'excellence



Corps de Formateurs Internes Change Makers



42 Formateurs Internes (Métiers et Spécialités) Minimum Bac+5
Parcours de certification en
Formation de Formateurs de 20

TOT Program



Module 1
Public Speaking 4jrs



Module 2
Learning Theories 3 jrs



Module 3
Instructional Design 4 jrs



Module 4

Training Needs Assessement 3 jrs



Module 5

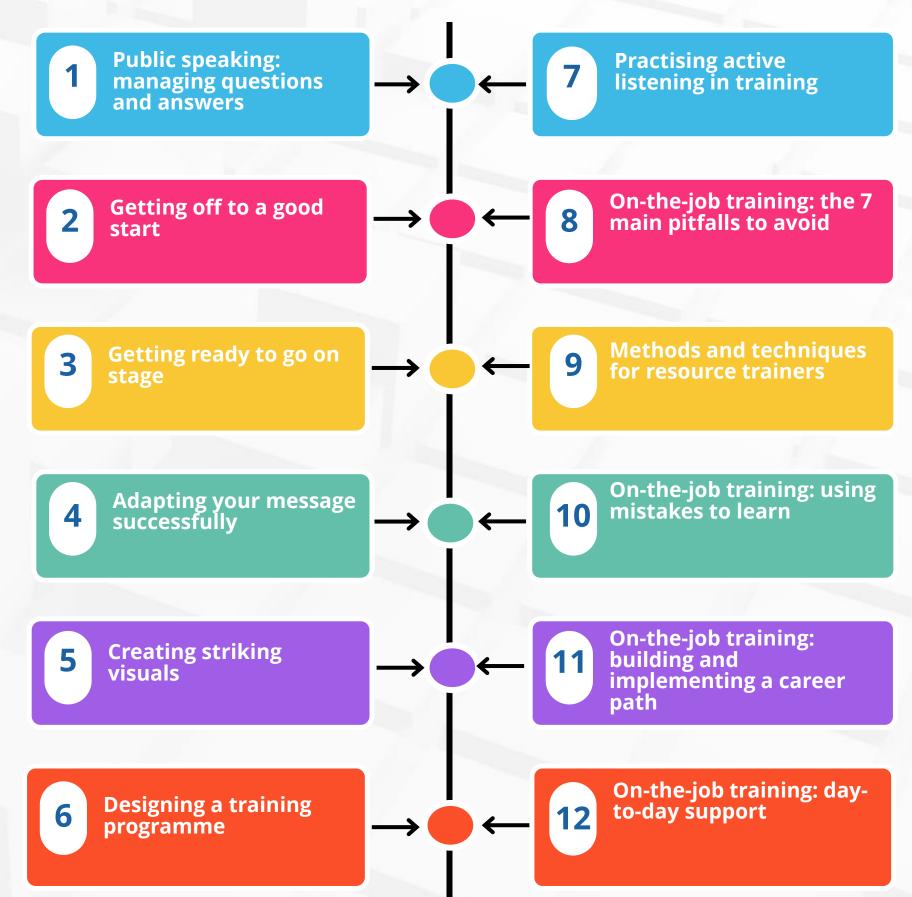
Blended Learning Techniques 3 jrs

TRAINERS' SCHOOL

Description of the E-Learning training plan



Online Modules







PRESENTATION OF THE E-XCELLENCE ACADEMY PLATFORM

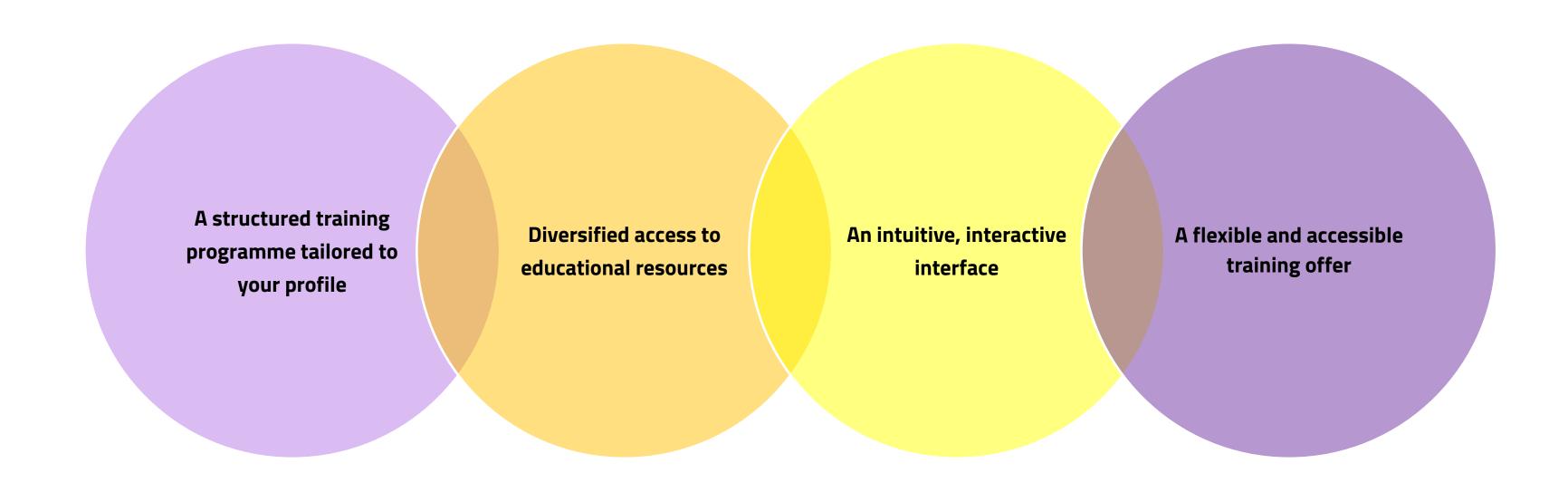
An innovative training tool to support skills development



PRESENTATION OF THE E-XELLENCE ACADEMY



The benefits of the platform



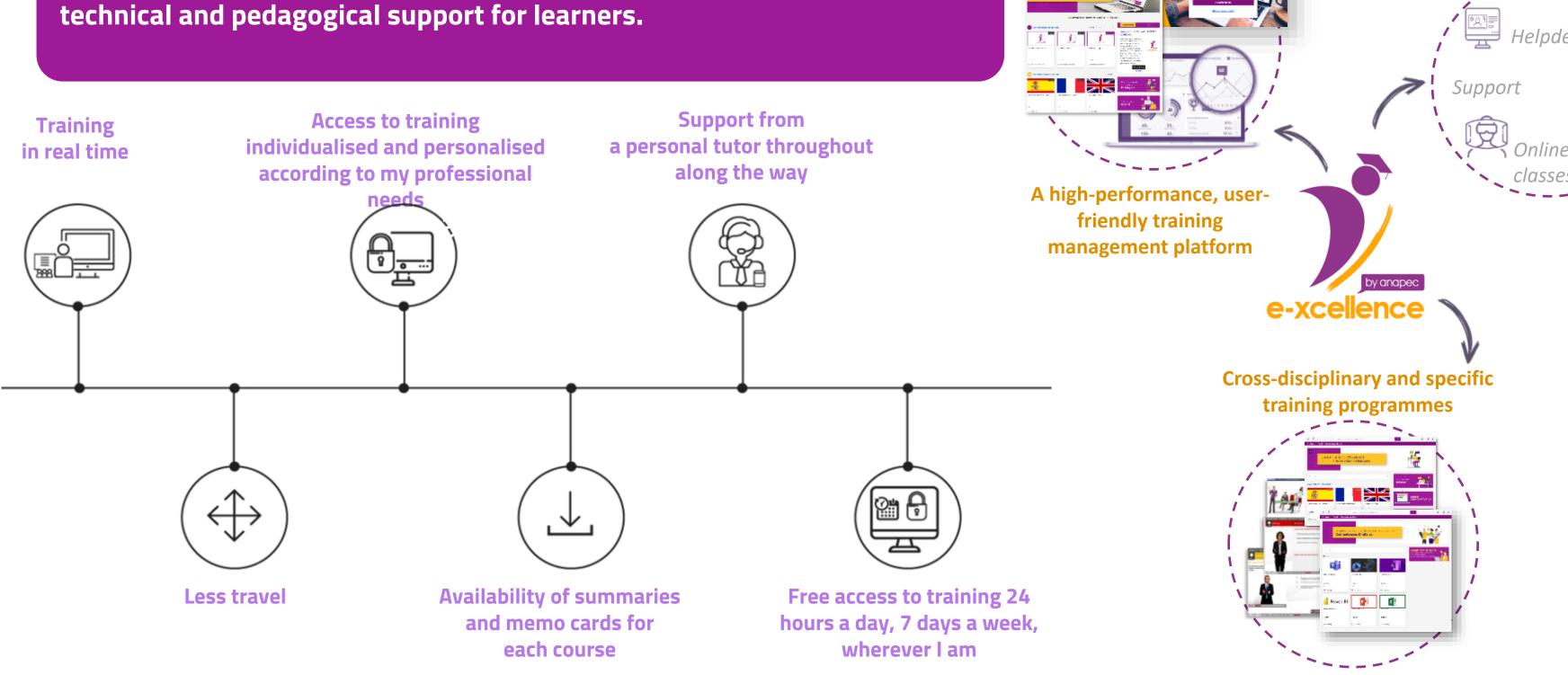
PRESENTATION OF THE E-XELLENCE ACADEMY



Support tools

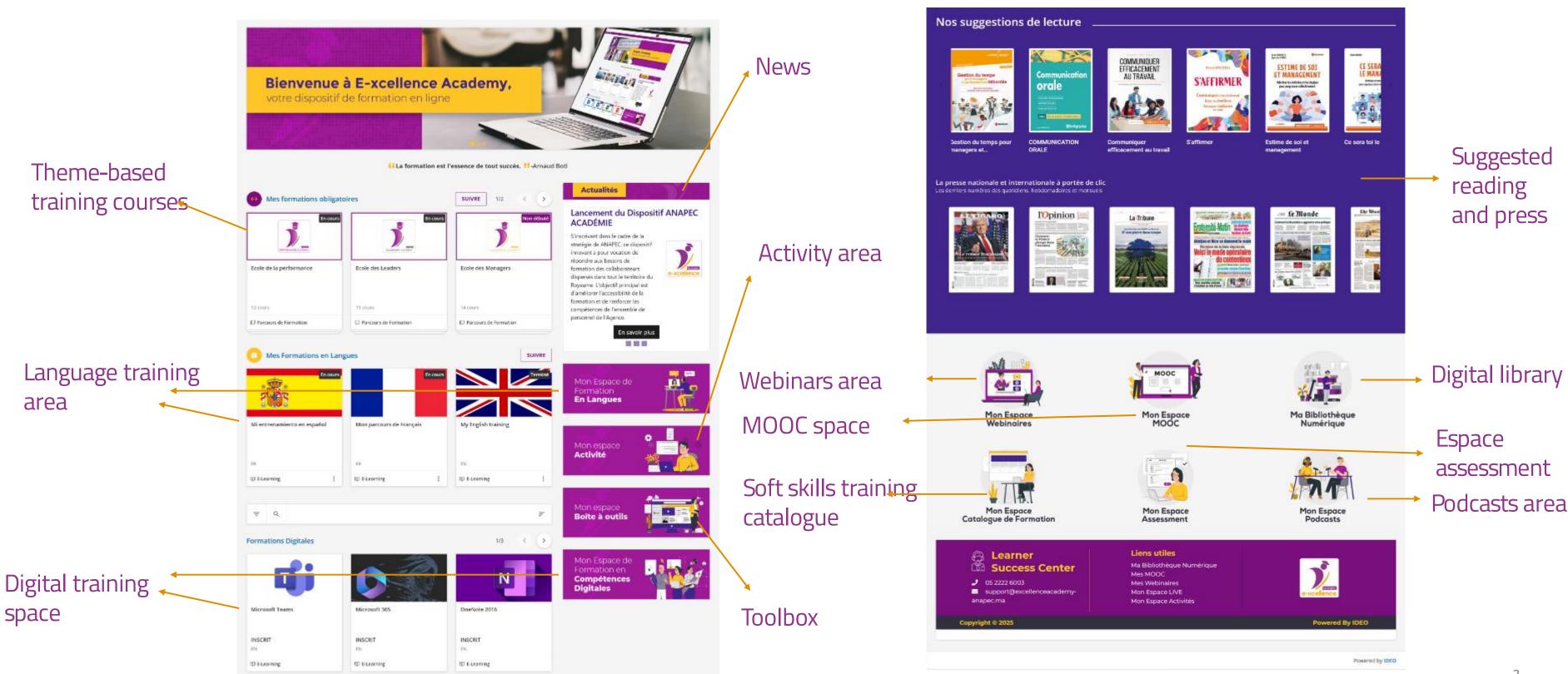
and effective monitoring

This innovative system provides access via an online training platform to a range of distance learning modules in e-learning mode, while providing technical and pedagogical support for learners.



Platform content





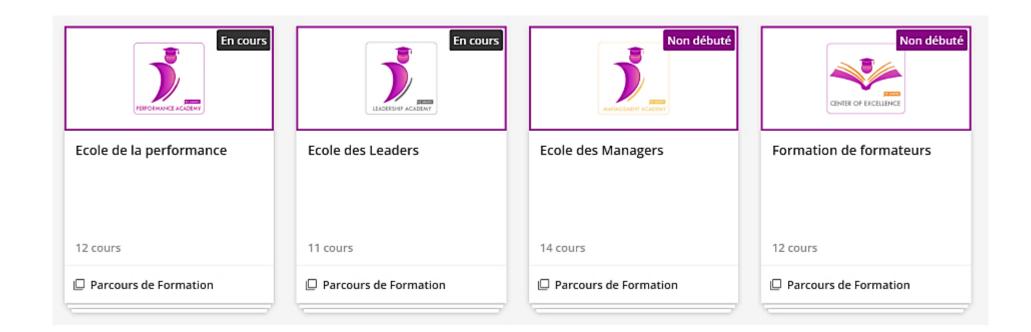
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Soft Skills Training

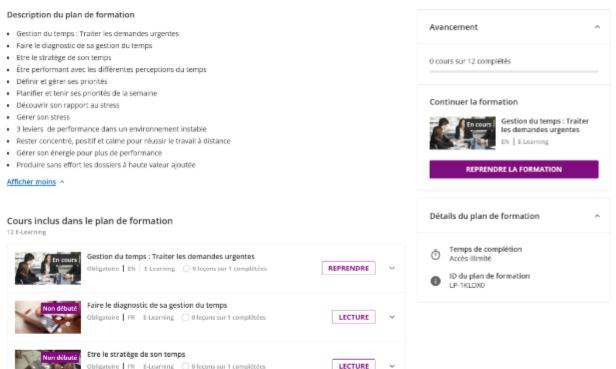
E-xcellence Academy provides an area entirely dedicated to **Soft Skills**, designed to meet the needs of different categories of staff.

This space is based on **two complementary logics**:

- **1. Dedicated courses for each school**, structured according to professional needs:
 - School for Leaders
 - Managers' School
 - Performance School
 - Training the Trainers







LECTURE

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érer son énergie pour plus de performance



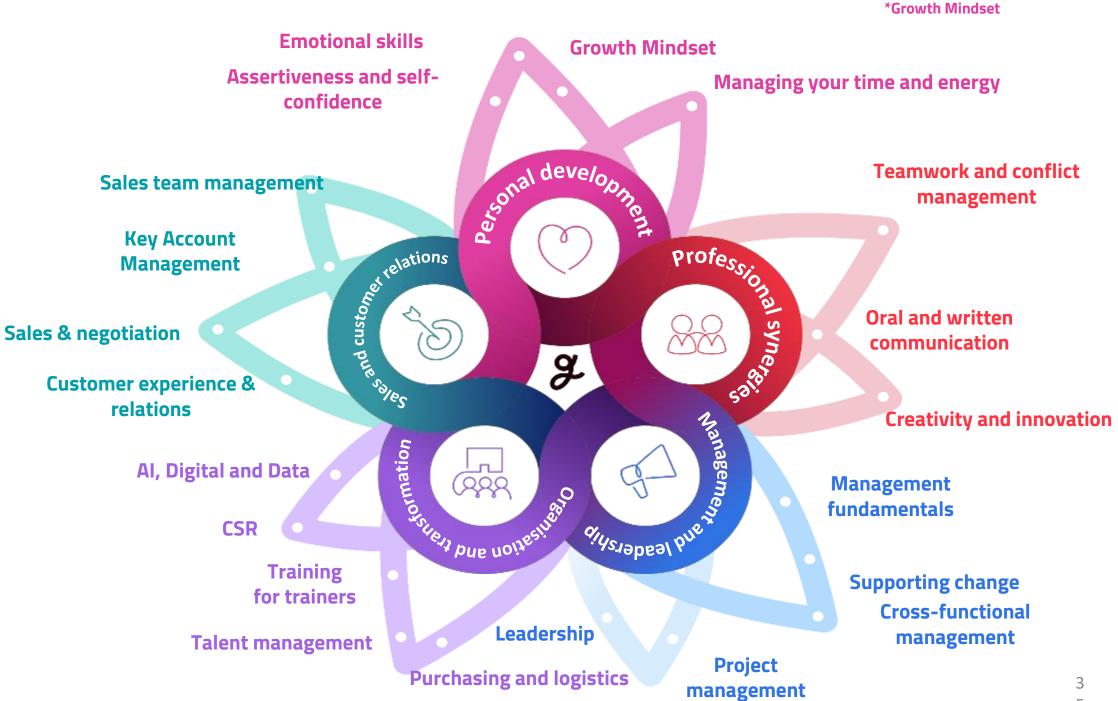
Soft Skills Training



2. A rich catalogue deployed in partnership with international publisher CEGOS. These modules are accessible on a self-service basis and organised in the form of structured pathways to enhance learner progress.

The catalogue offers a collection of **over 250** interactive modules designed to develop essential behavioural skills in the workplace.

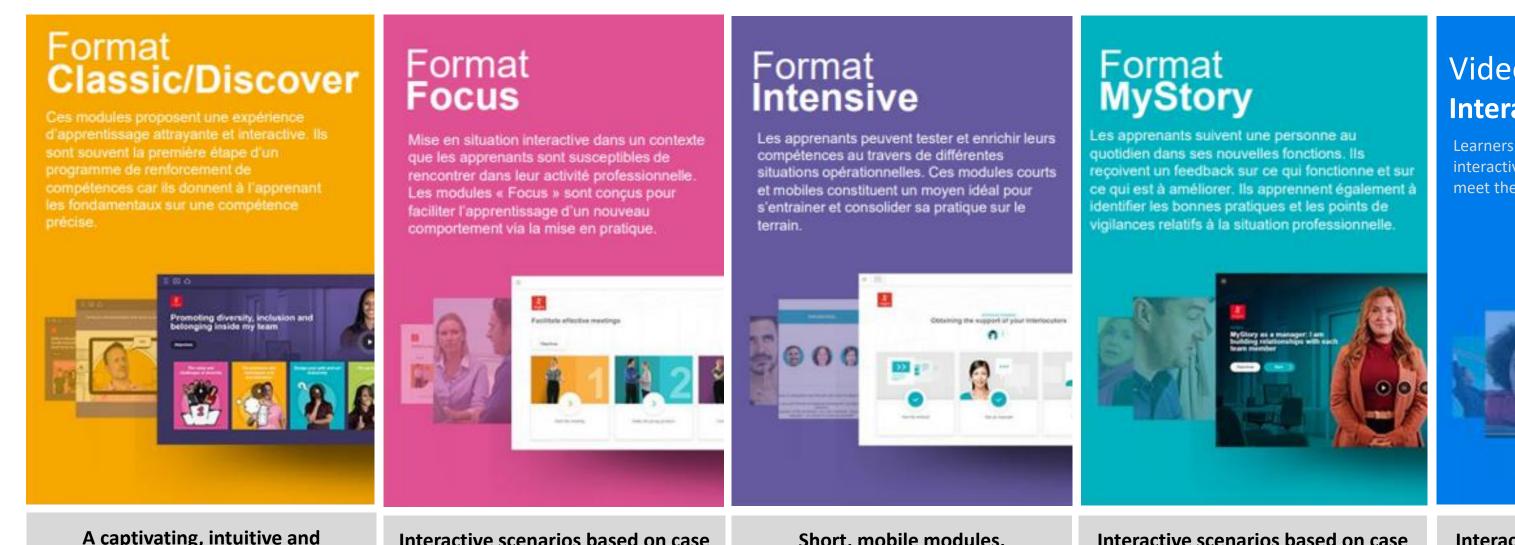
These courses cover key management, leadership, personal development, interpersonal effectiveness, project management, sales and customer relations, time management and communication.



Soft Skills Training



5 formats to suit different learning styles. A variety of interactive learning formats to develop skills, maximise effectiveness and engagement and provide hands-on practice: videos based on real-life examples, simulations, quizzes and more.



Videos
Interactive
Learners follow A collection of interactive videos to learn how to meet the challenge of sustainability.

A captivating, intuitive and interactive learning experience to develop a set of fundamental professional skills.

Interactive scenarios based on case studies to reinforce learning through practice.

Short, mobile modules, presenting different cases of use, to practice news skills.

Interactive scenarios based on case studies to reinforce learning through practice.

Interactive scenarios based on case studies to reinforce learning through practice.

Language training

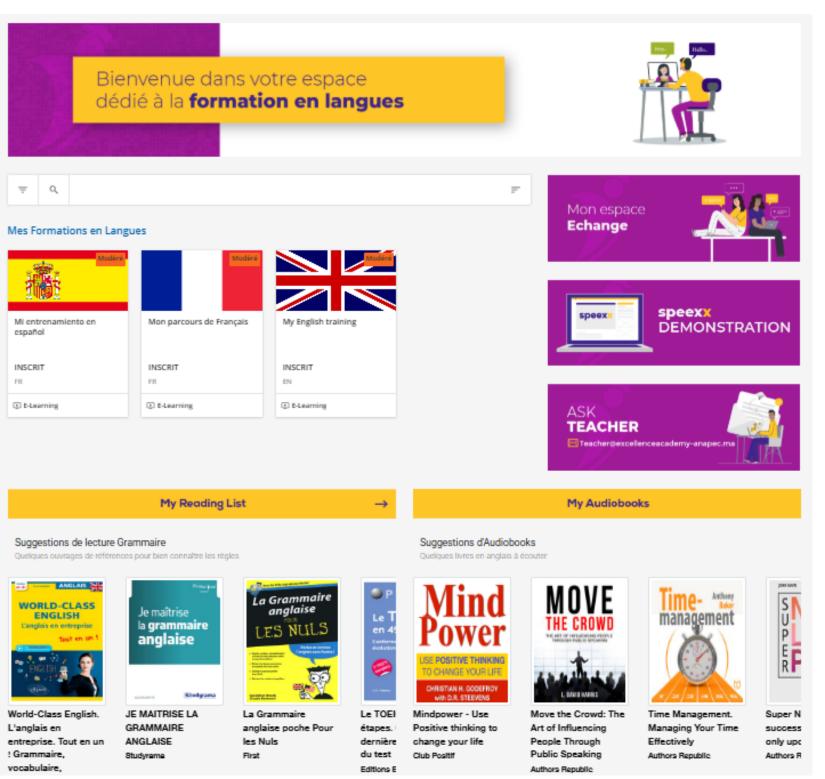


In a constantly changing professional world, a command of foreign languages is a major asset. E-xcellence Academy offers a **space dedicated to language training**, enabling employees to improve their level of **English**, **Spanish and French**.

The courses are based on the technology of international leader **Speexx.** Each online course consists of 24 learning units, each lasting around 90 minutes.

The language courses are enhanced by **additional resources**:

- Audiobooks classified by level (A1 to C2)
- Grammar books, vocabularies and thematic dictionaries
- Bilingual reference magazines to promote understanding of the language



Language training



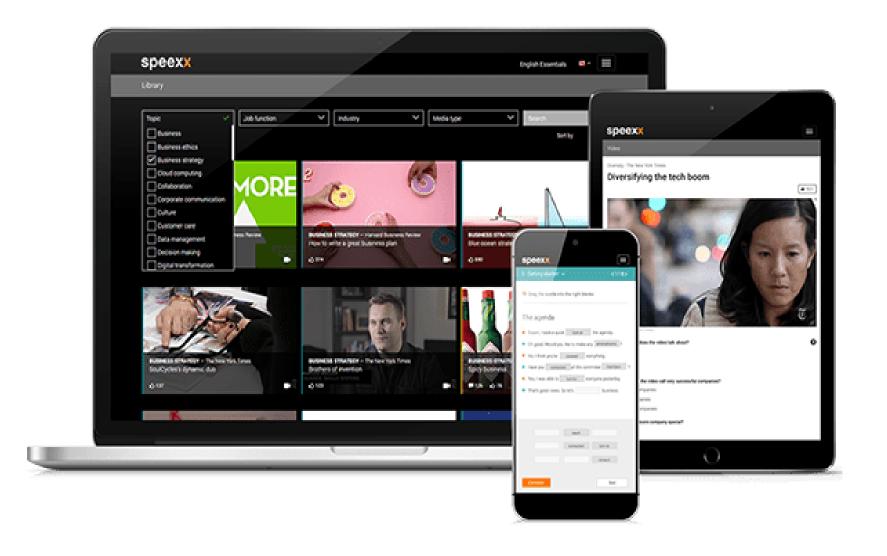
The solution offers proven technology and thousands of exercises to improve accent, vocabulary, grammar and written and oral comprehension.

Access to this course is based on a **placement test**, which lasts between 10 minutes and one hour, depending on the learner's level. This test is used to assess language skills and to guide each participant towards a course tailored to their needs and professional objectives.

The rich interactive experience offered to learners means that the course can be adapted to each individual's level. Levels are defined on the basis of the **Common European Framework of Reference for Languages** (A1, A2, B1, B2, C1, C2).

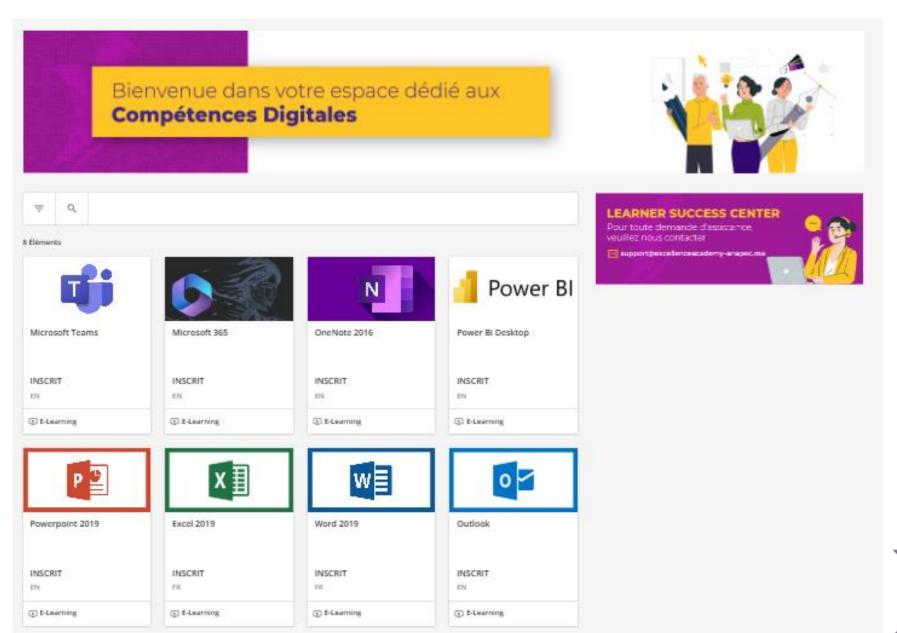
For English courses, learners can take part in **IDEO's English Club** inter-organisational webinars.





Digital skills training





The E-xcellence Academy catalogue includes **office automation training** covering the latest versions of MS Office suite software such as Excel, Word, Powerpoint and Outlook. Additional modules are also included to master virtual classroom and collaborative environment tools.

The office automation training courses include pre- and post-tests and are available **at 3 levels** (beginner-intermediate-advanced). Each course is accompanied by **training exercises** in the solution being studied, to assess whether you have a good understanding of the different parts of the software being covered, and to validate the course before moving on to the next course.

A 5-stage learning process:

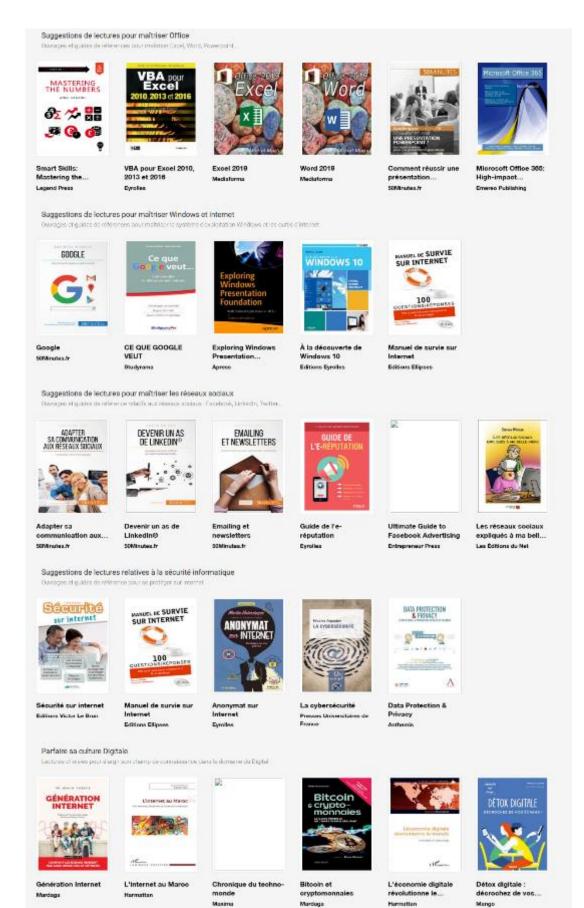


Each course is accompanied by reference works relating to the software studied. Further reading is offered to learners to broaden their general digital culture.

Digital skills training







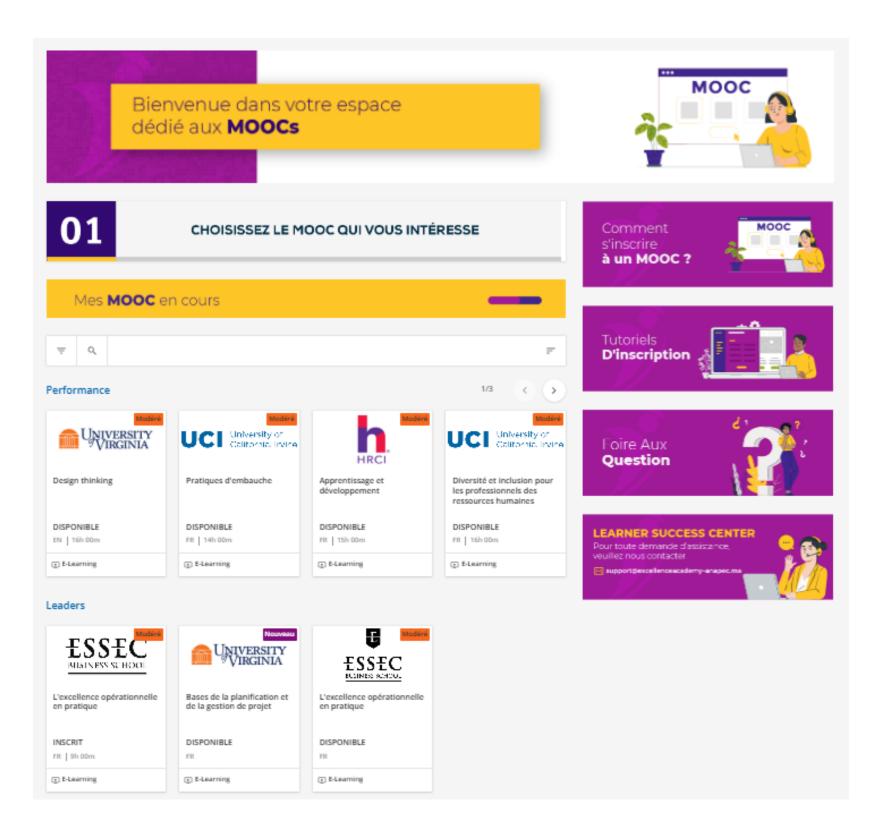
MOOC space



The E-xcellence Academy provides a **MOOC** (Massive Open Online Courses) **area**, offering privileged access to high-level training courses designed by the leading international universities and institutions.

These courses cover **a wide range of topics and areas**, enabling employees to acquire new skills at their own pace.

Linked to Coursera, the platform's MOOC space brings together courses from the **world's leading universities**, guaranteeing high-quality content in line with international standards.



Digital library



Une bibliothèque riche de milliers d'ouvrages

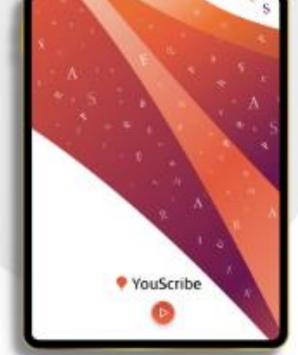
+ de 200 000 livres disponibles dont de nombreux titres universitaires à sélectionner

+ de 5 000 documents pédagogiques



+ de 35 000 livres audio

dans tous les domaines





+ de 15 000 numéros de journaux et magazines internationaux



+ de 7 000 BD et Mangas issus des plus grands éditeurs E-xcellence Academy provides a **digital library of over 900,000** books, audiobooks and press titles, updated daily.

This area is integrated directly into the platform and provides access to a wide selection of content in **French**, **Arabic and English**.

Users can:

- Explore a wide range of reference books and guides, covering various areas of expertise.
- Discover the international press, with nearly 70 leading publishers, including *Jeune Afrique, Challenges, Nouvel Obs* and many others.

Digital library



The content on offer is organised around major **themes** linked to the schools, providing structured and efficient access to resources:

- Management
- Leadership
- Performance
- Training the trainers

An **international press room** is also available, offering access to dozens of leading magazines and newspapers.



Le Point du 20/02/2025 Le Point



La Nouvelle Tribune du 13/02/2025 La Nouvelle Tribune



Libération du 22/02/2025 Libération



Le Monde du 22/02/2025 Le Monde



L'Obs du 20/02/2025 L'Obs



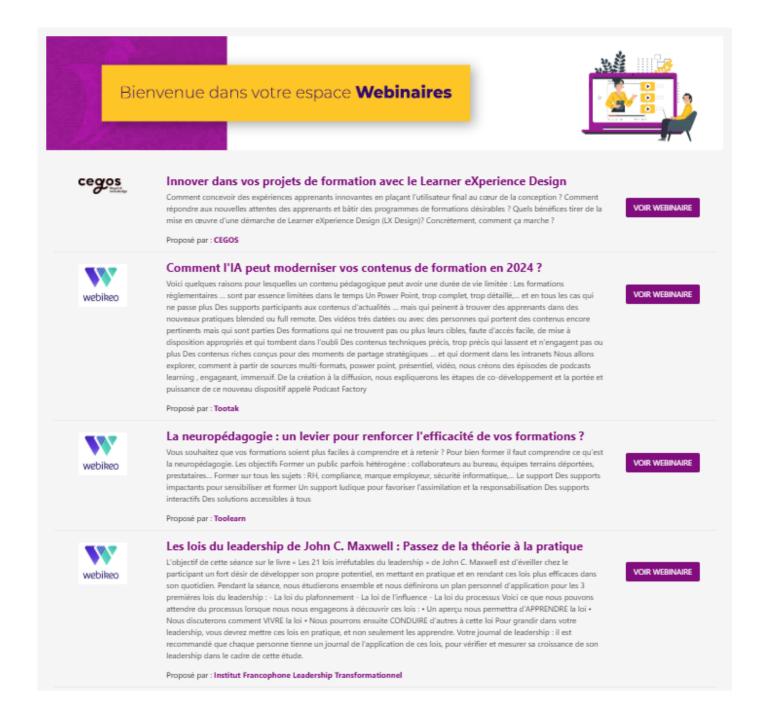
L'Express du 20/02/2025 L'Express

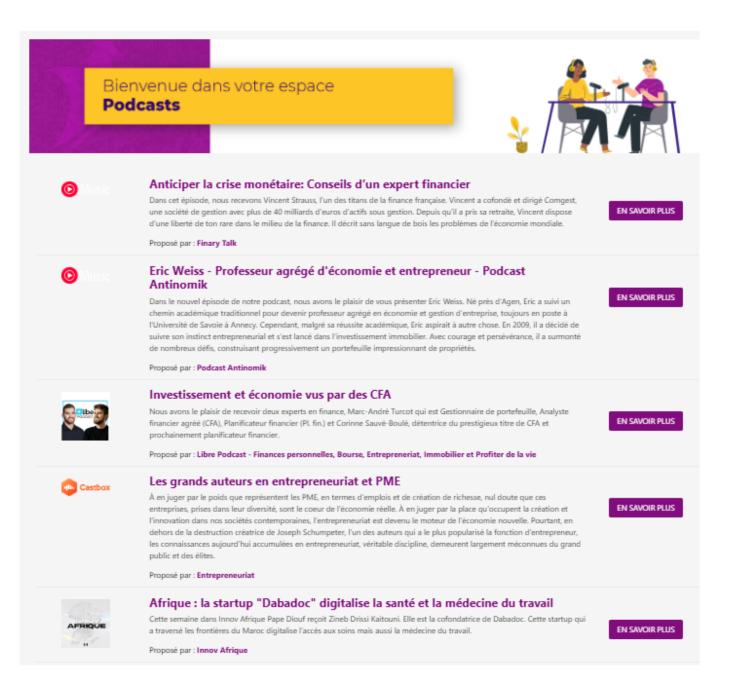


Webinars and Podcasts



With its immersive and interactive approach, E-xcellence Academy offers **areas dedicated to webinars and podcasts**, providing access to content linked to the platform's training areas. These areas offer a **complementary learning experience**, encouraging the sharing of knowledge and the exchange of ideas on topical subjects and emerging trends.

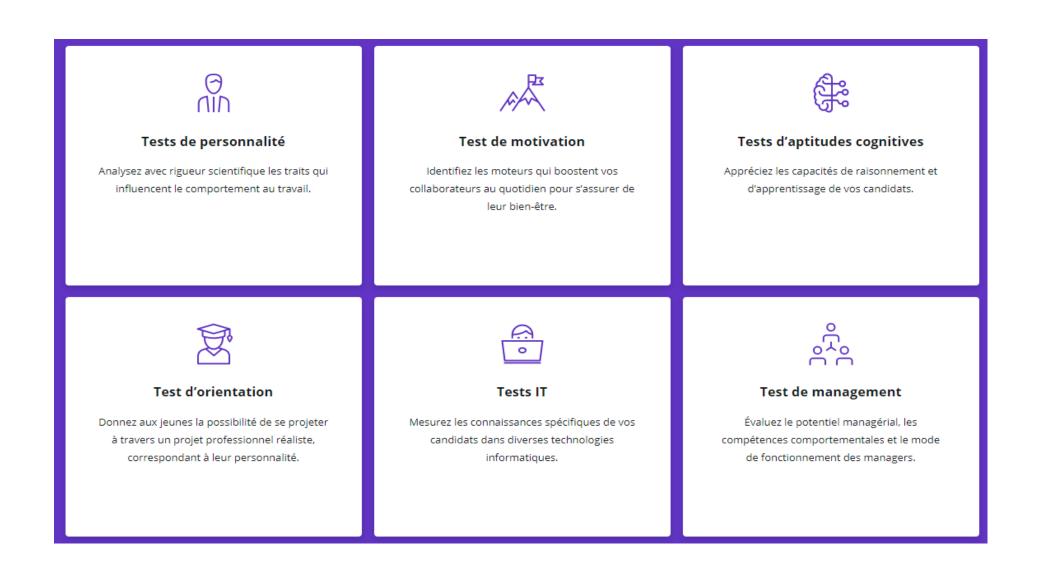


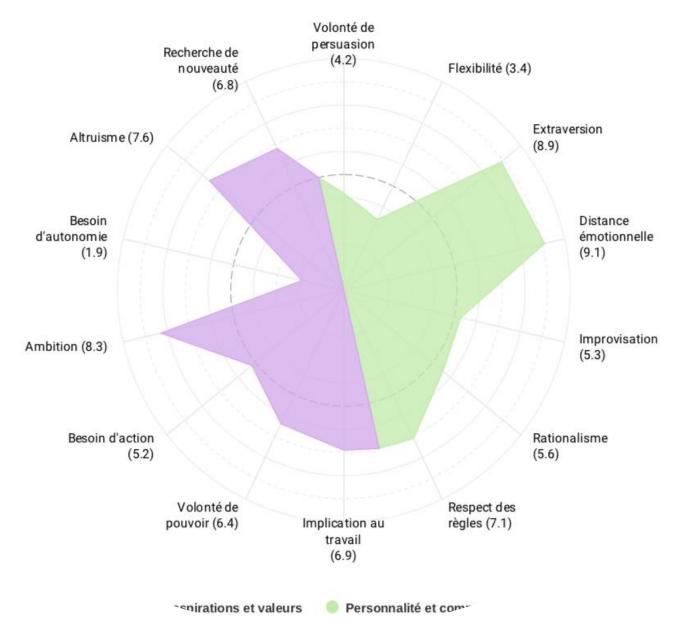


Personality and skills tests



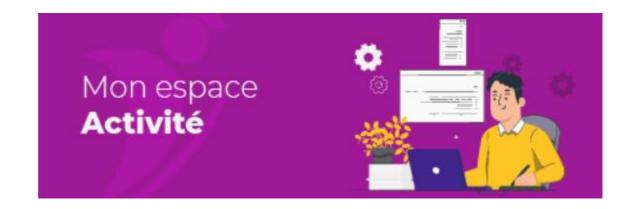
The E-xcellence Academy provides each user with a **professional personality test**, in partnership with **Central Test**, a world-renowned player in the field of psychometric assessment. The platform incorporates high-precision psychometric assessment tools. This approach guarantees the scientific validity and reliability of the assessments offered. Each user can benefit from an in-depth analysis of their personality traits, strengths and areas for professional development.





Activities, Toolbox, Newsletters





The **activity area** enables users to track the progress of their training programme in real time. Each user can have an overview of :

- Modules in progress,
- Those that have not yet been started,
- And those that have already been completed.



The toolbox on the E-xcellence Academy platform is a veritable hub of resources for users. It contains all the materials needed for distance learning, and learners can consult it to access the new tools and educational content made available to them.

Every month, users receive a **newsletter** with the latest news about the platform and new training content. This newsletter offers a variety of e-learning modules, MOOCs and digital books to diversify and enrich learning paths. The newsletters are available in the toolbox, for easy consultation and direct access to all the latest news on the platform.



Thank you for your attention