

WAPES European Conference Practicalities

Enhancing Skills in Public Employment Services: Challenges and Opportunities in a Transforming Labour Market

Sarajevo, Bosnia and Herzegovina
20 - 21 May 2026



This WAPES event is organised in collaboration with our colleagues from the Labour and Employment Agency of Bosnia and Herzegovina.

Dates

Tuesday 19 May 2026

Welcome Dinner

Place and time: TBD

Wednesday 20 May, 2026

WAPES European Conference 2026

Place: Mövenpick Hotel Sarajevo, Fra Filipa Lastrića, Sarajevo 71000, Bosnia & Herzegovina

Official dinner

Place and time: TBD

Thursday 21 May, 2026

WAPES European Conference 2026

Place: Mövenpick Hotel Sarajevo, Fra Filipa Lastrića, Sarajevo 71000, Bosnia & Herzegovina

Leisure activity

Tour of the Old Town followed by dinner

Please note:

✦ Catering

- Lunch and dinner will be provided to the participants registered for the conference.

✦ Working Language and Interpretation

- Working language of the conference will be English, interpretation will not be provided.

✦ Dress Code

- Business casual attire is recommended¹. Participants are encouraged to dress comfortably while maintaining a professional appearance.

¹ Business casual is an ambiguously defined dress code that serves as a middle ground between formal business attire and casual wear. It typically includes smart casual clothing suitable for a professional environment, allowing employees to feel comfortable while still looking polished. The specifics can vary widely depending on the company culture, industry, and even geographical location.

I. Venue of the Workshop

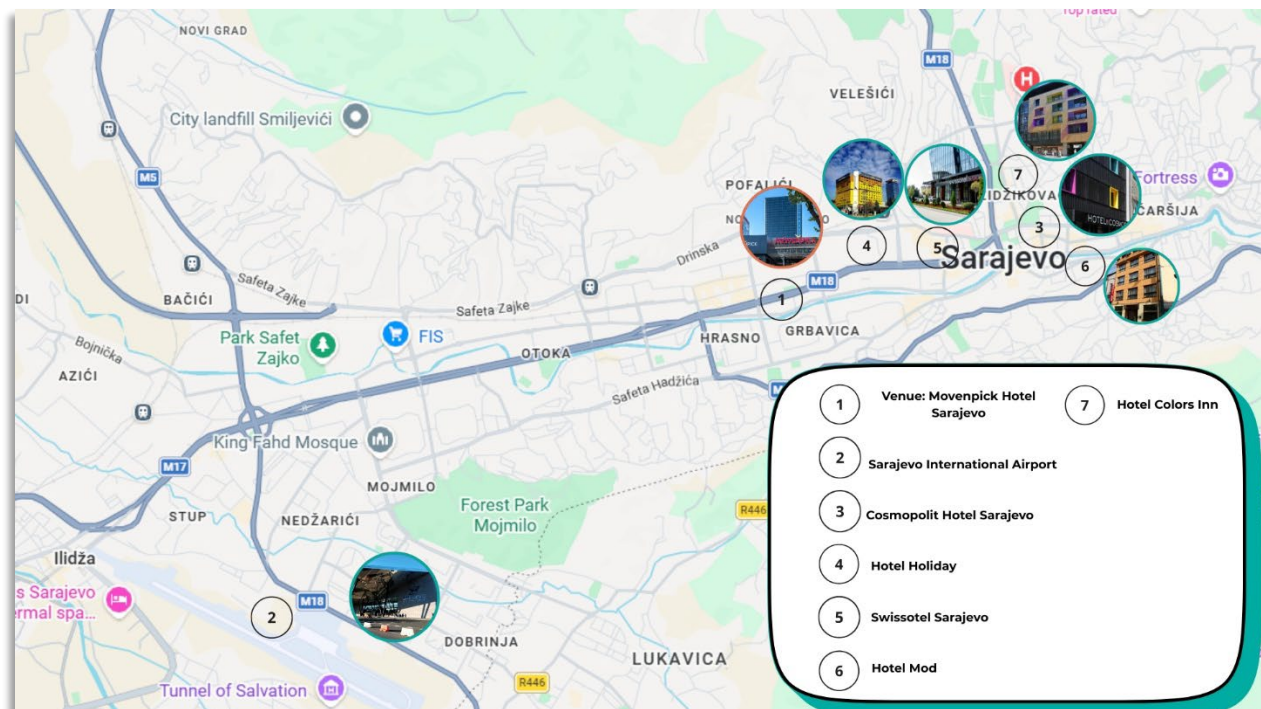
Mövenpick Hotel Sarajevo

Address: [Fra Filipa Lastrića, Sarajevo 71000, Bosnia & Herzegovina](#)



II. Accommodation

- Kindly note that WAPES will not cover transportation or hotel expenses, unless we have contacted you stating otherwise.
- A list of hotels is given here for your kind consideration.
- For the reservation of the hotels, you can use the **Promo Code - WAPES2026**



1. Mövenpick Hotel Sarajevo

- **Address:** Fra Filipa Lastrića, Sarajevo 71000, Bosnia & Herzegovina
- **Link:** [Hotel in Sarajevo - Mövenpick Hotel Sarajevo - ALL - ALL](#)
- **Deadline for Promo Code:** 15th March (After 15/03, reservations are available upon request directly with the hotel)
- **Agreed room rate until the specified date:**
 - ✦ **Standard Single for 1 person:** 162,00 EUR per room per night, Breakfast included (+1,53 EUR tourist tax per night):
 - ✦ **Standard Double room/Single use:** 110,00 EUR per room per night, Breakfast included (+1,54 EUR tourist tax per night)
- **Email for room reservation:** reservations@movenpick.ba

2. Swissôtel

- **Address:** Vrbanja 1, Sarajevo 71000, Bosnia & Herzegovina
- **Link:** [Swissotel Sarajevo - Luxury Hotel in Sarajevo - Swissôtel Hotels & Resorts](#)
- **Deadline for Promo Code:** 6th March (After 06/03, reservations are available upon request directly with the hotel)
- **Agreed room rate until the specified date:**
 - ✦ **Standard Single for 1 person:** 162,00 EUR per room per night, Breakfast included (+1,53 EUR tourist tax per night)
- **Email for room reservation:** a.gurda@swissotel-sarajevo.com

3. Cosmopolit Hotel

- **Address:** Radićeva 15, Sarajevo 71000, Bosnia & Herzegovina
- **Link:** [Hotel Cosmopolit Sarajevo, Bosnia-Herzegovina - book now, 2026 prices](#)
- **Deadline for Promo Code:** 6th March (After 06/03, reservations are available upon request directly with the hotel)
- **Agreed room rate until the specified date:**
 - ✦ **Standard Single for 1 person:** 75,00 EUR per room per night, Breakfast included (tourist tax included)
- **Email for room reservation:** hotel.cosmopolit.sa@gmail.com

4. Hotel Colors Inn

- **Address:** Koševo 8, Sarajevo 71000, Bosnia & Herzegovina
- **Link:** [Hotel Colors Inn Sarajevo - Hotel Colorsinn Sarajevo ****](#)

- **Deadline for Promo Code:** 13rd April (After 13/04, reservations are available upon request directly with the hotel)
- **Agreed room rate until the specified date:**
 - ✦ **Standard Double room/Single use:** 110,00 EUR per room per night, Breakfast included (tourist tax included)
- **Email for room reservation:** info@colorsinnsarajevo.com

5. Hotel Holiday

- **Address:** Zmaja od Bosne 4, Sarajevo 71000, Bosnia & Herzegovina
- **Link:** [HOLIDAY SALA - Hotel Europe Group](#)
- **Deadline for Promo Code:** 19th March (After 19/03, reservations are available upon request directly with the hotel)
- **Agreed room rate until the specified date:**
 - ✦ **Standard Single for 1 person:** 72,86 EUR per room per night, Breakfast included (+1,54 EUR tourist tax per night)
 - ✦ **Standard Double room/Single use:** 167,50 EUR per room per night, Breakfast included (+1,54 EUR tourist tax per night).
- **Email for room reservation:** reservation@hotelholiday.ba

6. Hotel Mod

- **Address:** Hamdije Kreševljakovića 48, Sarajevo 71000, Bosnia & Herzegovina
- **Link:** [Hotel Mod | Sarajevo](#)
- **Deadline for Promo Code:** 6th March (After 06/03, reservations are available upon request directly with the hotel)
- **Agreed room rate until the specified date:**
 - ✦ **Standard Single for 1 person:** 47,00 EUR per room per night, Breakfast included (+1,53 EUR tourist tax per night):
- **Email for room reservation:** info@hotel-mod.ba

III. Visa

Please note that any participant is responsible for obtaining – if applicable – a visa to enter the country. Please also contact your Ministry of Foreign Affairs if necessary. For further information, you may also visit [Visa for Bosnia and Herzegovina](#) and obtain information about e-visa procedures (e-visa, Countries exempted, etc)

If you need a letter of invitation to obtain a visa, please notify this when you register online, providing us with detailed information about your flight references and correct dates of arrival and departure.

IV. How to get from the airport to the hotels

Airport-to-hotel transfers

The Labour and Employment Agency of Bosnia and Herzegovina (LEA BiH) may assist with the organisation of airport-to-hotel transfers for conference participants. Participants who may require such assistance are kindly requested to indicate this in the registration form. Further information regarding airport transfers will be provided directly to registered participants closer to the event.

Hotel shuttle services

When booking a room at any of the offered hotels, you can arrange an airport transfer to the hotel. The price for a ride from the airport to the hotel, for one vehicle (regardless of 1 to 3 passengers), is approximately 20 EUR, and for a van (up to 7 passengers) it is around 30 EUR. This service can only be paid in cash.

Alternative transport options

Participants may also reach their hotels by taxi or public transport:

- Taxi: approximately 20 – 25 minutes, estimated fare 15–20 EUR
- Public transport (bus / tram): approximately 30 – 40 minutes, estimated fare around 5 EUR.

Directions to recommended hotels

Google Maps directions from Sarajevo International Airport to each recommended hotel are available via the links below:

- **Mövenpick Hotel Sarajevo:** [Sarajevo International Airport to Movenpick Hotel Sarajevo](#)
- **Swissôtel Sarajevo:** [Sarajevo International Airport to Swissotel](#)
- **Cosmopolit Hotel:** [Sarajevo International Airport to Cosmopolit Hotel](#)
- **Hotel Colors Inn:** [Sarajevo International Airport to Hotel Colors Inn](#)
- **Hotel Holiday:** [Sarajevo International Airport to Hotel Holiday](#)
- **Hotel Mod:** [Sarajevo International Airport to Hotel Mod](#)

V. *How to get from the hotels to the venue*

The conference venue, the **Mövenpick Hotel Sarajevo**, is centrally located and easily accessible from all recommended hotels, either on foot or by taxi (approx. 4 –5 EUR).

1. **From Swissôtel Sarajevo**

Approximately 1.6 km walking distance, or by taxi: [Google Maps Link](#)

2. **From Cosmopolit Hotel**

Approximately 2.5 km walking distance, or by taxi: [Google Maps Link](#)

3. **From Hotel Colors Inn**

Approximately 2.4 km walking distance, or by taxi: [Google Maps Link](#)

4. **From Hotel Holiday**

Approximately 1.3 km walking distance, or by taxi: [Google Maps Link](#)

5. **From Hotel Mod**

Approximately 2.7 km walking distance, or by taxi: [Google Maps Link](#)

VI. *Registration*

To facilitate the organization of the conference, we invite you to fill in the online registration form **before March 3, 2026**, via the following link: <https://forms.office.com/e/JxJhUKzLGW>

This registration form is available in English.

VII. *Registration fees*

There is no registration fee for Public Employment Services that are members of WAPES, as well as for invited partner organisations.

VIII. *About Sarajevo*

Sarajevo, a city you do not just visit — you feel!

Sarajevo, the capital of Bosnia and Herzegovina, is a city where history, culture, and everyday life intertwine in a unique way. Shaped by more than five centuries of Ottoman, Austro-Hungarian, and Yugoslav influences, and marked by the hardships of war, the city today stands as a powerful symbol of resilience, coexistence, and renewal.

Walking through Sarajevo feels like moving through time: mosques, churches, and synagogues stand side by side, earning the city its nickname, the “Jerusalem of Europe.” From the Latin Bridge, where a single event in 1914 changed world history, to lively streets, markets, and cafés, Sarajevo’s past is always present — yet vibrantly alive. The Miljacka River and its bridges, framed by surrounding mountains, add to the city’s distinctive charm.

A UNESCO Creative City, Sarajevo is home to the Sarajevo Film Festival — the largest in Southeast Europe — as well as major music and cultural events, and it proudly hosted the 1984

Winter Olympics. What truly captivates visitors is the city's atmosphere: the slow ritual of Bosnian coffee, the blend of sounds from trams, bells and calls to prayer, and the warmth of its people. Sarajevo is not a city you simply see — it is a city that stays with you.

May is one of the most pleasant months to experience Sarajevo. During the day, temperatures usually range from about 20 to 23°C (68–73°F), creating comfortable conditions for sightseeing and walking around the city. At night, temperatures tend to drop to around 9 to 12°C (48–54°F), so evenings can feel cool, especially in the hills. Spring is fully underway in May, bringing greener landscapes and longer days, although occasional rain showers are still possible.

To learn more about Sarajevo: [Official Destination Sarajevo Guide - Destination Sarajevo](#), [Visit Sarajevo – Official website](#), [Is Sarajevo Worth Visiting? 10 Best Reasons to Visit \(2025\) Guide to Sarajevo, Bosnia - Lonely Planet](#)

IX. Cultural Visit

Baščaršija is the historical and cultural centre of Sarajevo, a place where East meets West, tradition meets modernity. It is believed that in the Middle Ages this area was home to the settlement of Stara Varoš, and the current bazaar emerged around 1460, when Isa-beg Ishaković laid the foundations of Sarajevo, establishing the first han and shops, transforming the marketplace into a true bazaar.

At Baščaršija, you will see the most important buildings that testify to the city's rich past: Gazi Husrev-beg Mosque, the madrasa and library, the Sahat Tower, the Old Jewish Temple, the Old Orthodox Church, Brusa and Gazi Husrev-beg Bezistan, as well as the impressive City Hall (Vijećnica). These landmarks reflect the multicultural spirit of Sarajevo, while many artisans still craft authentic souvenirs such as copperware, carpets, and traditional handicrafts.

Baščaršija was the largest commercial centre in the Balkans at its peak, and today it still exudes the lively atmosphere of streets, the aroma of Bosnian coffee, and local specialties. A walk through the narrow cobblestone streets takes you through history, craftsmanship, and culture, making Baščaršija an unmissable destination for any visitor to Sarajevo. After the tour, we will enjoy dinner at one of the local restaurants, where you can savour traditional Bosnian cuisine in an authentic setting.

The walk to Baščaršija itself passes through a part of the city known for its Austro-Hungarian architecture, adding another layer of history and beauty to the experience.

X. Language

In Sarajevo, people speak Bosnian, Croatian, and Serbian, and English is commonly spoken, especially in areas popular with tourists.

Sarajevo has three official languages, same as those of Bosnia and Herzegovina: Bosnian; Croatian and Serbian. Both Latin and Cyrillic scripts are officially used, though Latin is more common in Sarajevo.

XI. Time zone

Starting on 29 March 2026, Sarajevo will be in the Central European Time Zone (CEST) (UTC + 2h).

XII. Electricity supply

The main voltage for electricity is 230V and 50Hz. Type F and Type C plugs and sockets are the standard in Sarajevo (Bosnia and Herzegovina).



XIII. Currency, banking, credit cards, and ATMs

- The official currency in Sarajevo is the Bosnia and Herzegovina Convertible Mark (BAM/KM). Cash can generally be exchanged at banks, exchange offices, and some hotels. While banks and 1 EUR = 1,95583 KM. [Central Bank of Bosnia and Herzegovina's website](#).
- The main means of payment are:
 - ✦ Credit & Debit Cards: Major cards such as Visa, MasterCard, and Maestro are accepted in hotels, larger restaurants, shopping malls, and supermarkets. However, smaller businesses and local markets may only accept cash.
 - ✦ Cash is widely used, especially in small shops, markets, traditional cafés, and street vendors. It's a good idea to carry some cash for small purchases and tips.
 - ✦ ATMs are widely available throughout the city, including near tourist areas, shopping streets, and banks. Most ATMs accept international cards, but it's recommended to check with your bank about any foreign transaction fees.
- Tips: Tipping in restaurants is customary around 10-15% if the service is good.

XIV. Emergency Numbers

- **Urgent Medical Aid Service:** 124
- **Police Assistance:** 122
- **Firefighters:** 123
- **European Emergency Number:** 112
- The country code for Sarajevo is +387. To make an international phone call, dial (00 or +) country code, phone number. For additional useful phone numbers in Sarajevo, please

refer to this link: <https://sarajevo.travel/en/tourist-info/basic-information/useful-phone-numbers/31>

XV. Health services

The following health facilities are located near Mövenpick Hotel Sarajevo:

Closest emergency room and hospital:

- ✦ **Kosevo Hospital** (Clinical Centre of the University of Sarajevo)
 - Bolnička 25, Sarajevo, Sarajevo Canton
 - [Kosevo Hospital \(Clinical Center of the University of Sarajevo\)](#)
- ✦ **General Hospital**
 - Kranjčevićeva 12, Sarajevo
 - [General Hospital](#)
- ✦ **Kasindo Hospital**
 - SoKolska 1, East Sarajevo
 - [Kasindo Hospital](#)

Smoking in all indoor areas and public places, such as hotels, restaurants, train stations and cafés is prohibited in Sarajevo, breaching this rule may result in a fine. Some bars and cafes may have designated smoking areas or outdoor terraces where smoking is permitted.

XVI. Contacts

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